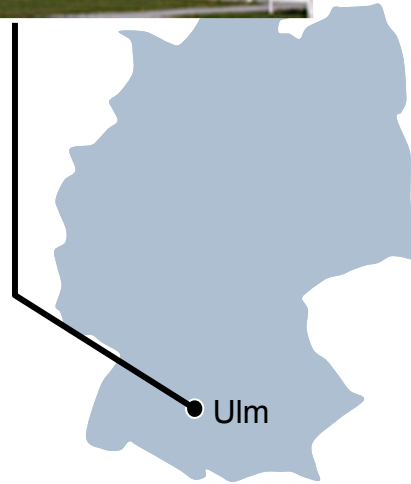
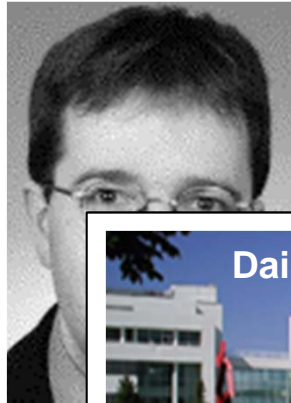


From Theory to Practice - A Decade of BPM Research & Development in the Automotive Domain: Challenges, Solutions, Project Examples

Manfred Reichert

The Daimler BPM Round Table

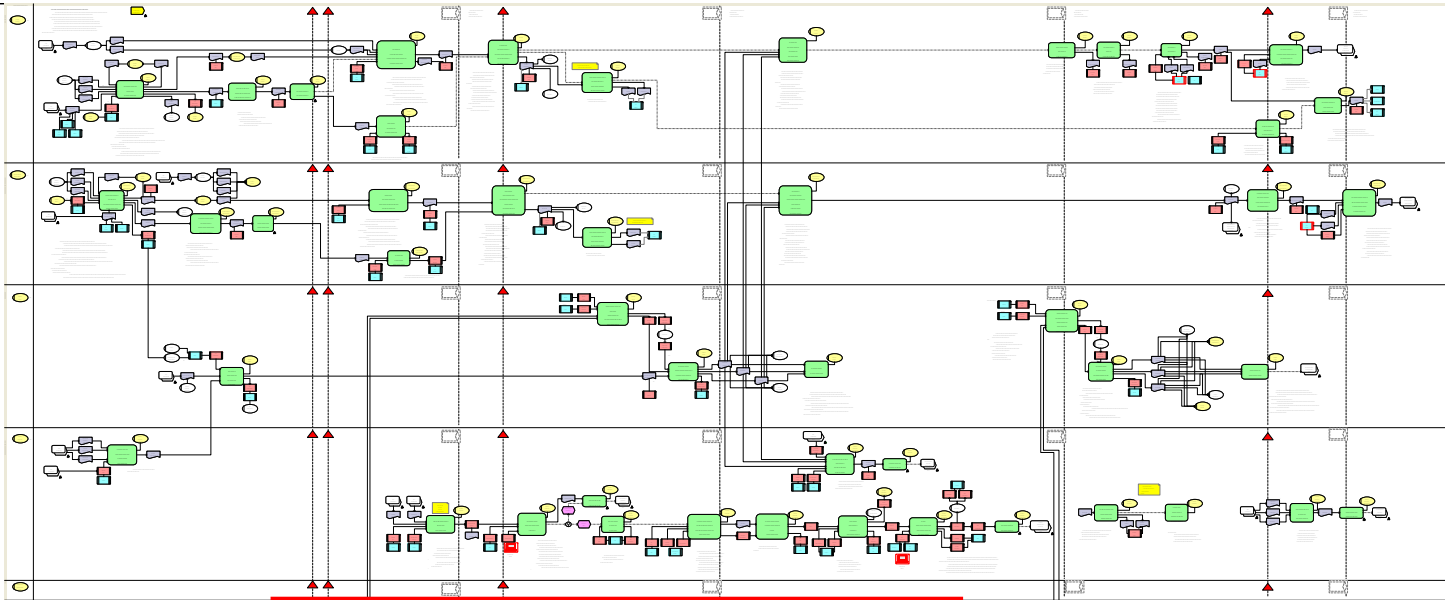


Agenda

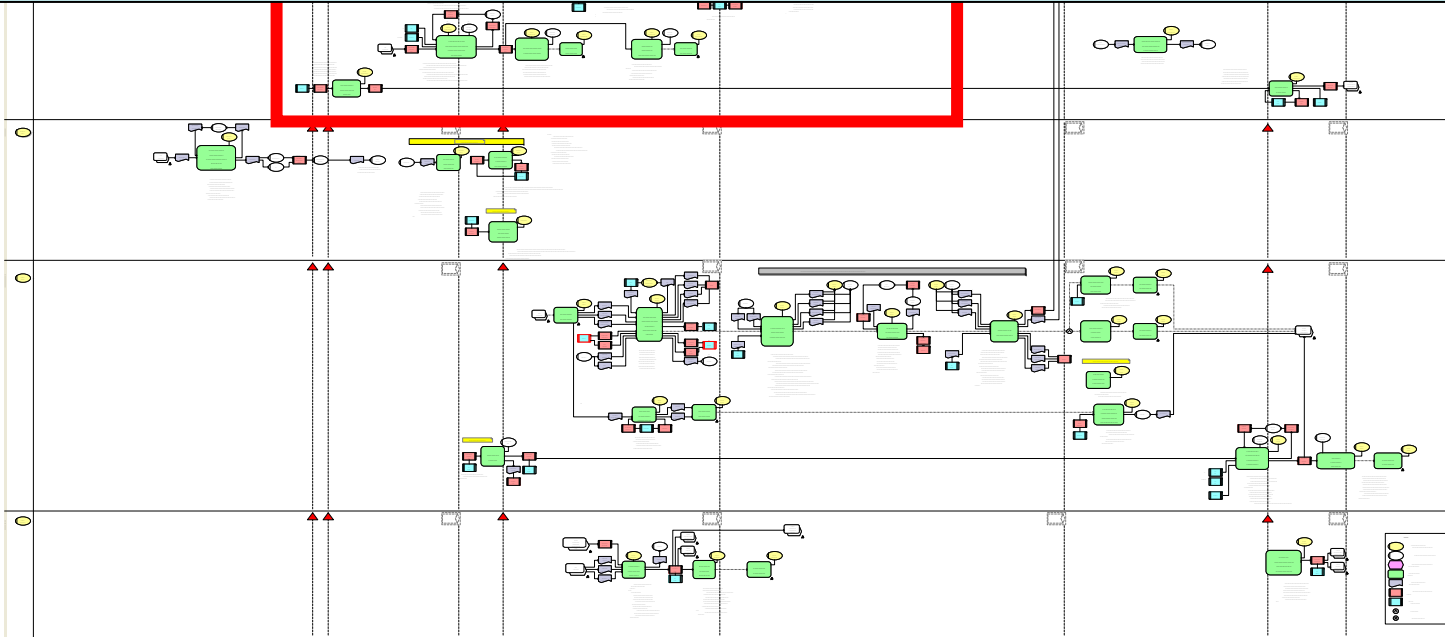
- ❑ **Large Process Models**
- ❑ **Large Process Model Collections**
- ❑ **Large Process Structures**

Agenda

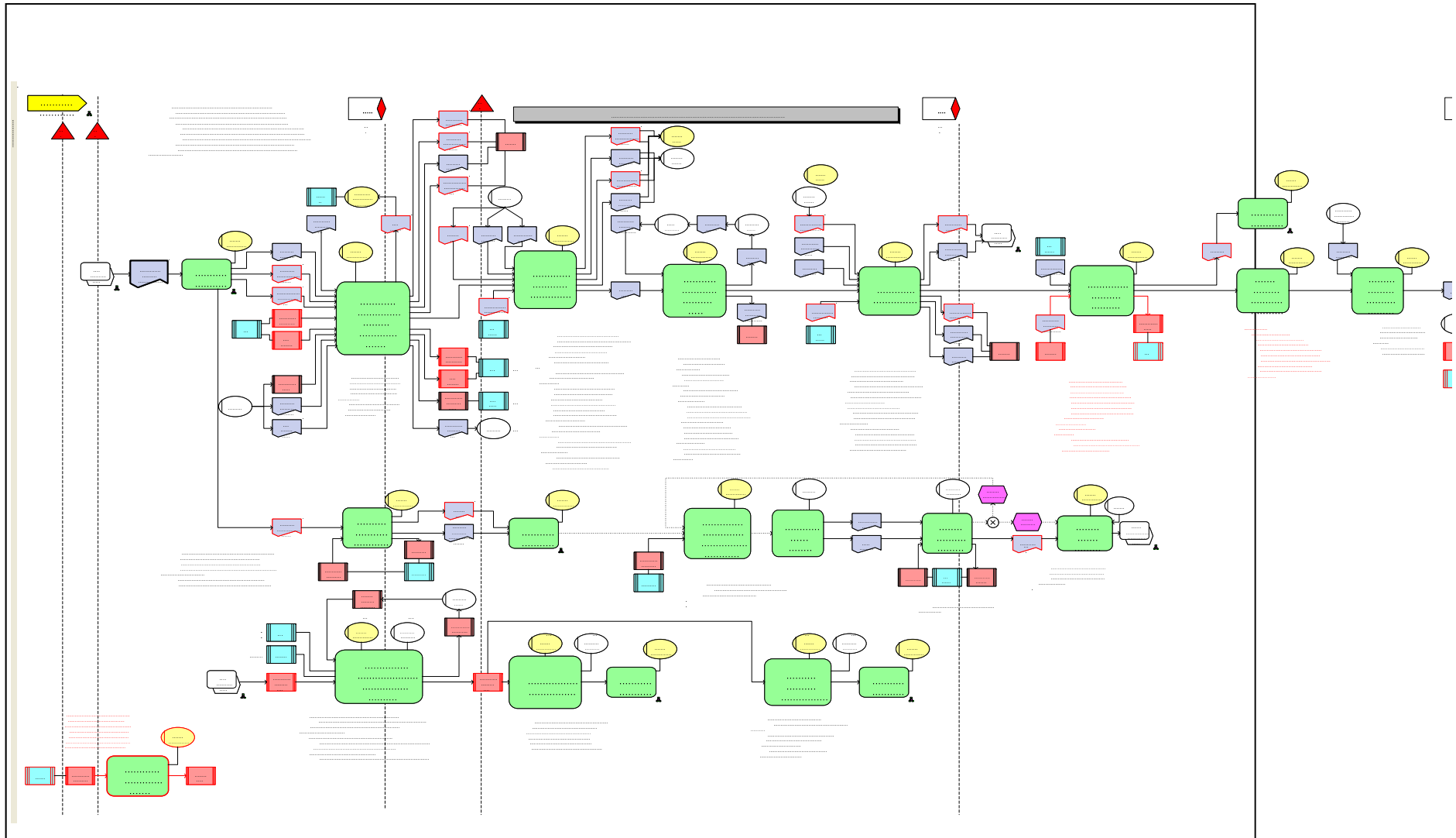
- Large Process Models**
- Large Process Model Collections**
- Large Process Structures**



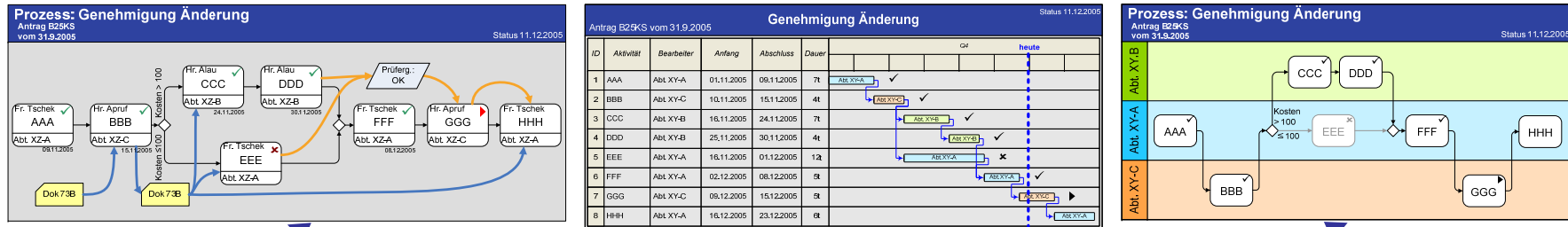
**The Challenge:
Dealing with Large Process Models**



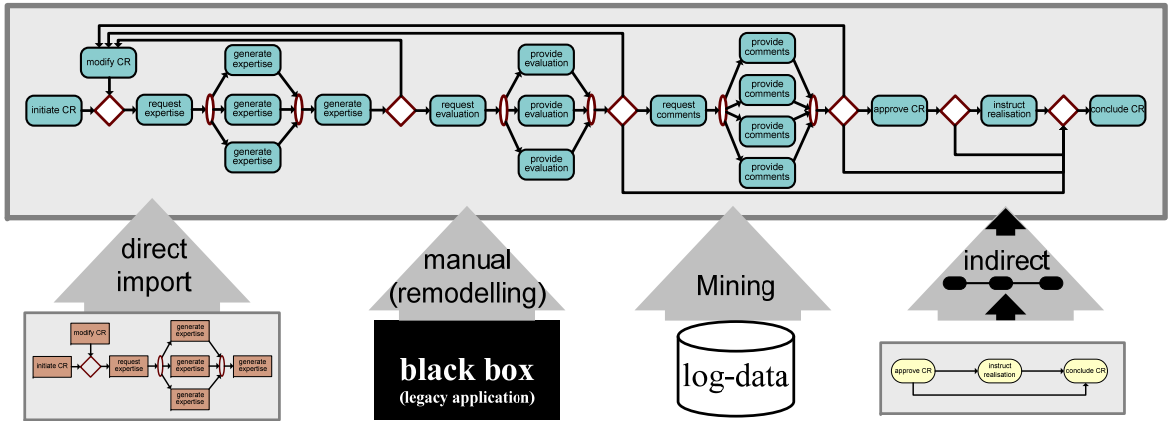
The Challenge: Dealing with Large Process Models



Dealing with Large Process Models: Need for an Advanced Visualization Framework



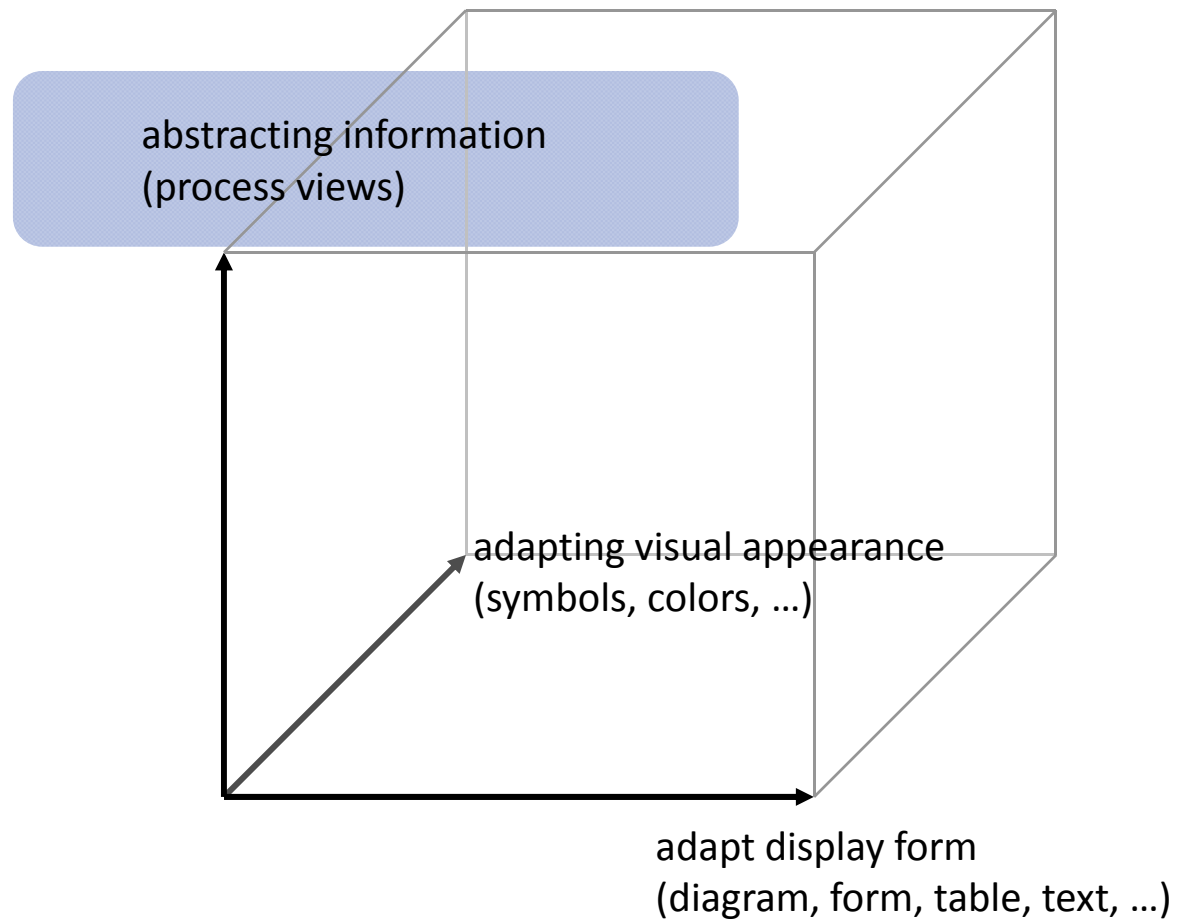
Visualization Component



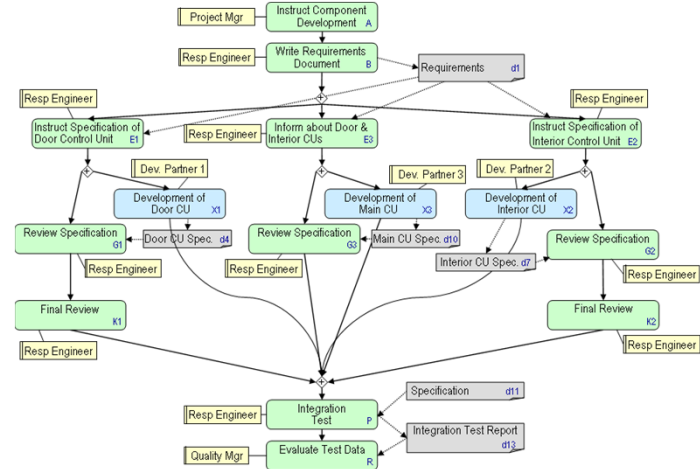
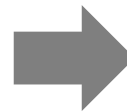
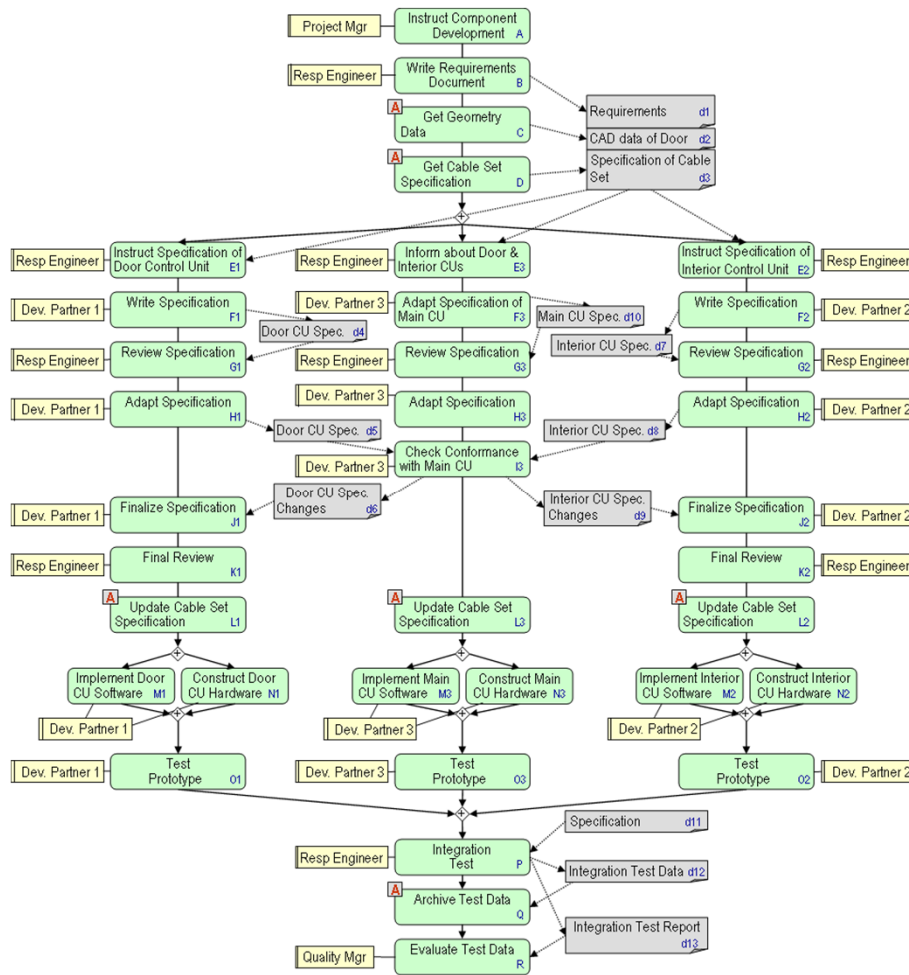
The Proviado Project



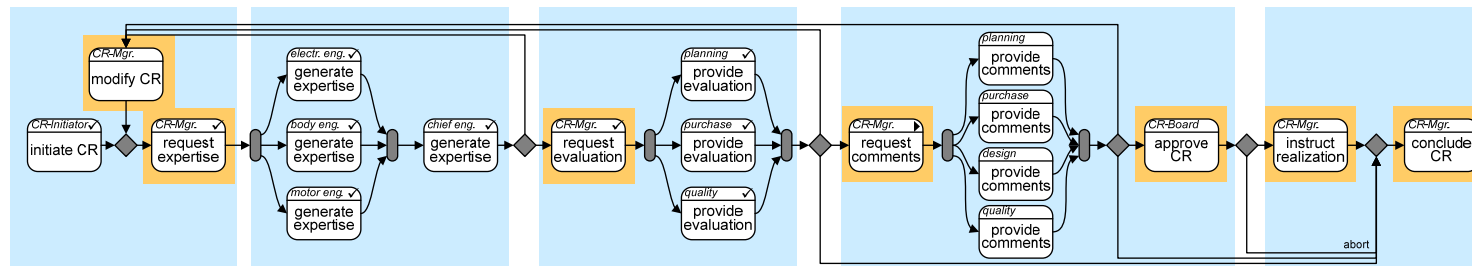
The Proviado Visualization Framework



Proviado: Process Model Abstraction - Example

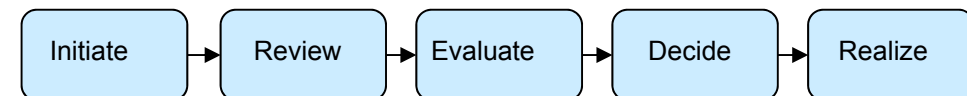
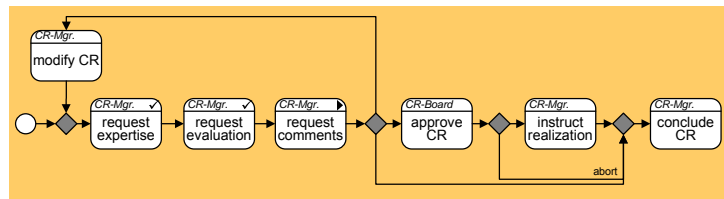


Proviado: Process Model Abstraction – Basic Operations (1)



```
CREATE REDUCED VIEW cr-manager AS
SELECT FROM cr-process p
WHERE p.activity.actor = „CR-Mgr.“
```

```
CREATE VIEW cr-overview AS
AGGREGATE(,Initiate CR',...) AS ,Initiierung'
...
FROM cr-process
```

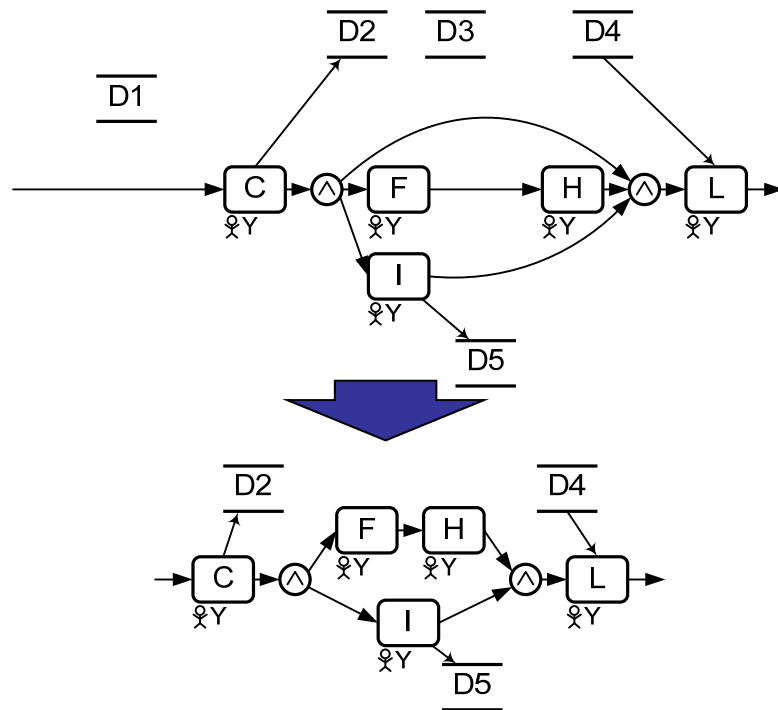


Some Requirements:

- Reduce complexity of (large) process models
- Aggregate or eliminate certain process information in a given application context
- Cover all process perspectives: behavior, data, ...

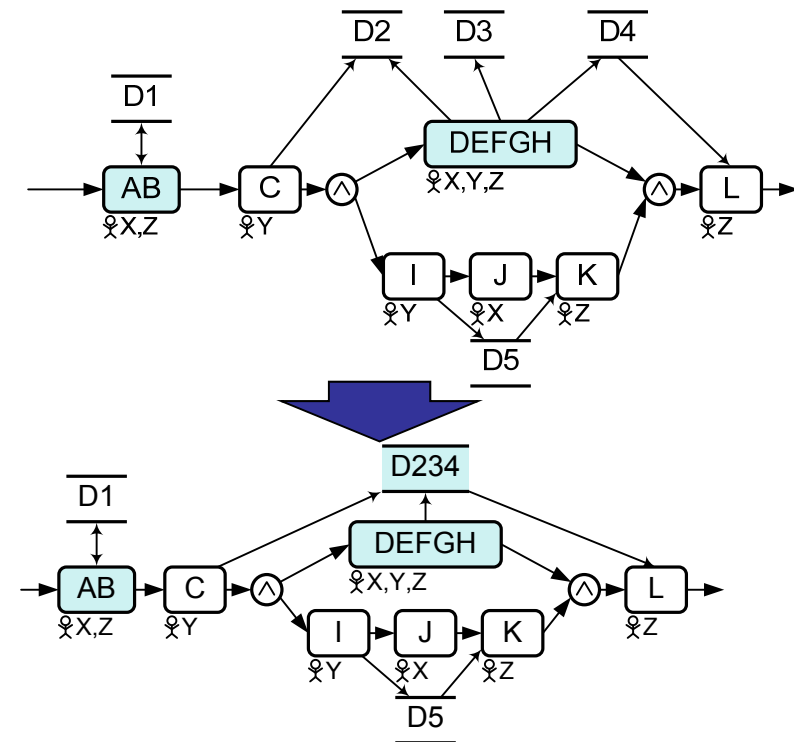
Proviado: Process Model Abstraction – Basic Operations (2)

Reduction



- Eliminate activities
- Simplify the resulting schema
- Remove adjacent satellite objects

Aggregation

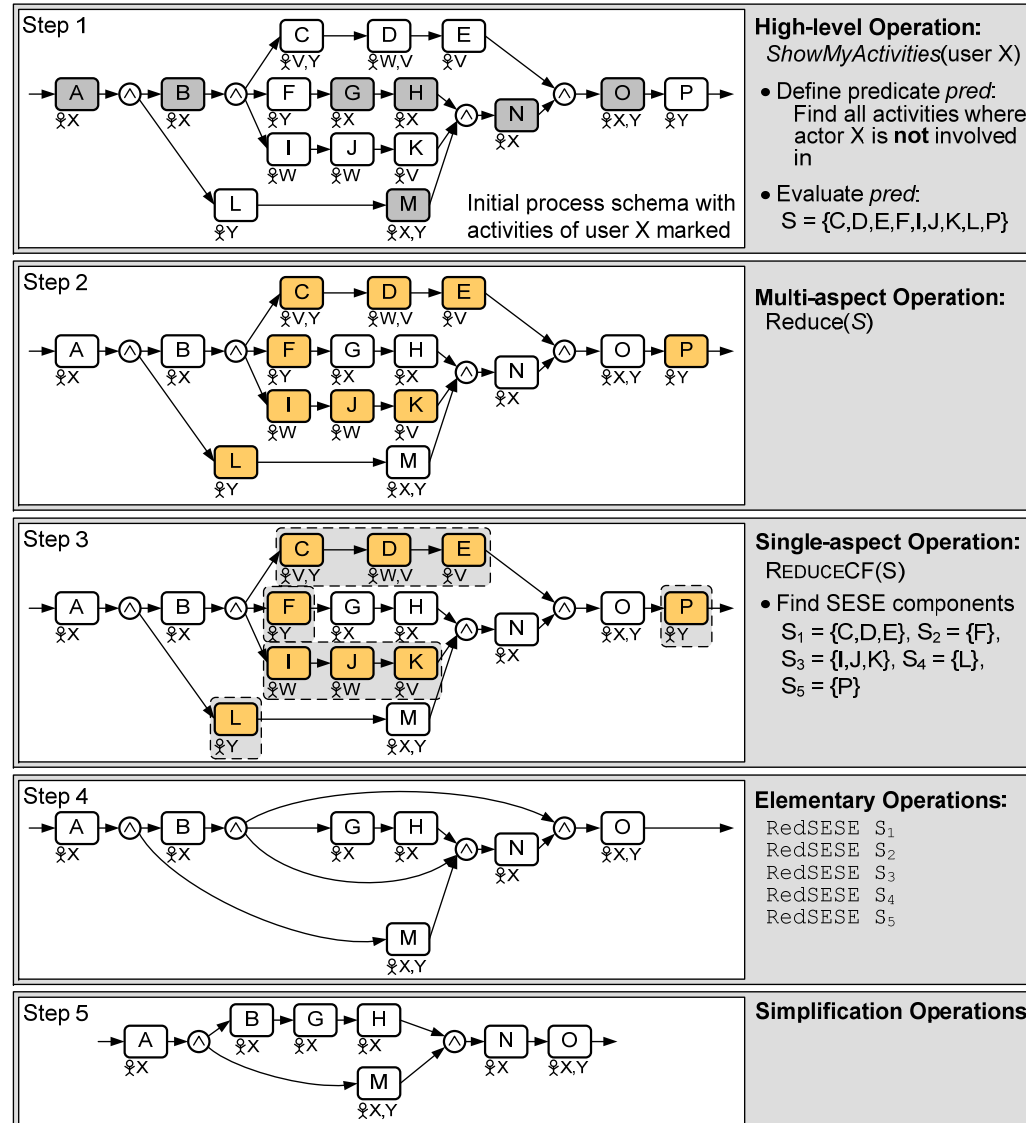


- Aggregate activities
- Aggregate adjacent objects if required

Proviado: Process Model Abstraction – High-Level Operations

Example:

ShowMyActivities

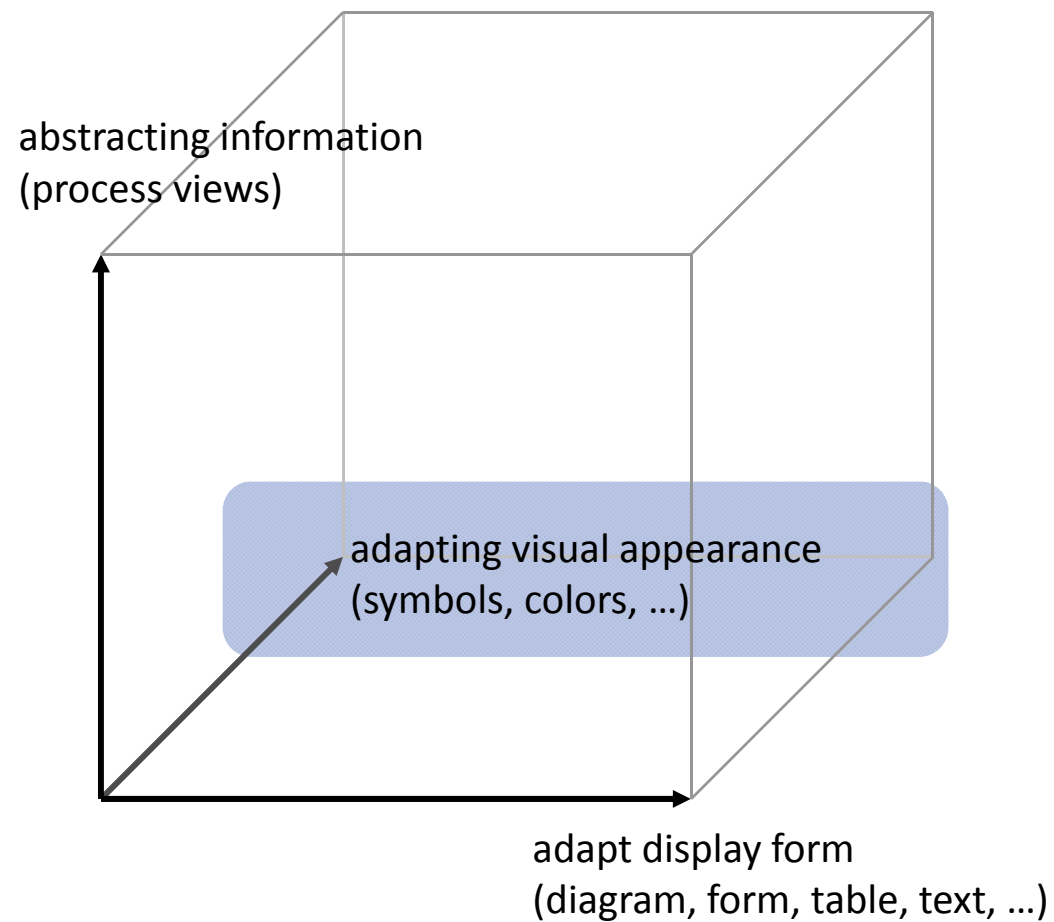


Proviado: Process Model Abstraction – Summary

Proviado ...

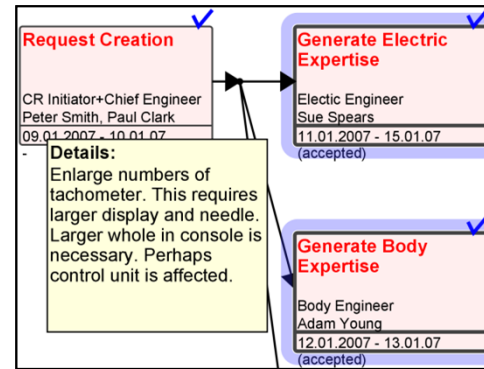
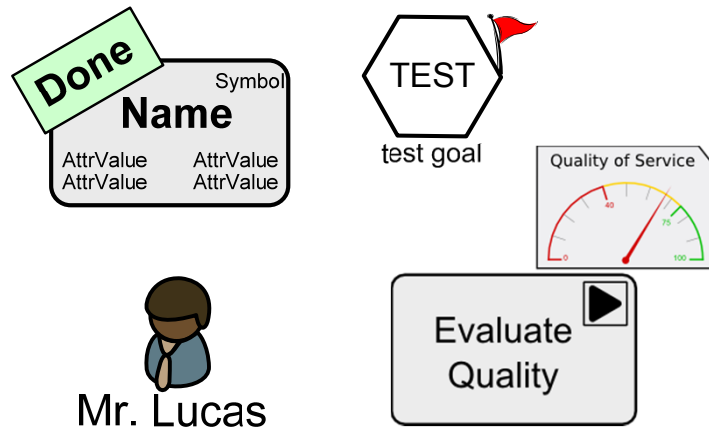
- offers a powerful mechanism for creating and visualizing process model abstractions (i.e., process views)
- enables a high degree of flexibility in respect to the artefacts created (based on parameterizable view-building operations)
- considers all process perspectives, e.g., control and data flow, process attributes, process logs
- has a well-defined formal foundation

The Proviado Visualization Framework



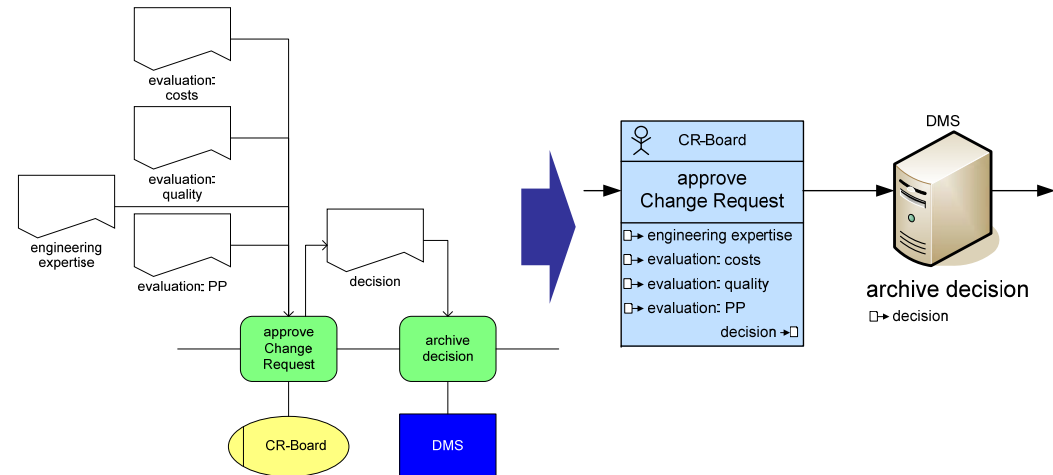
Proviado: Adjusting the Visual Appearance of Process Models

Visualization templates



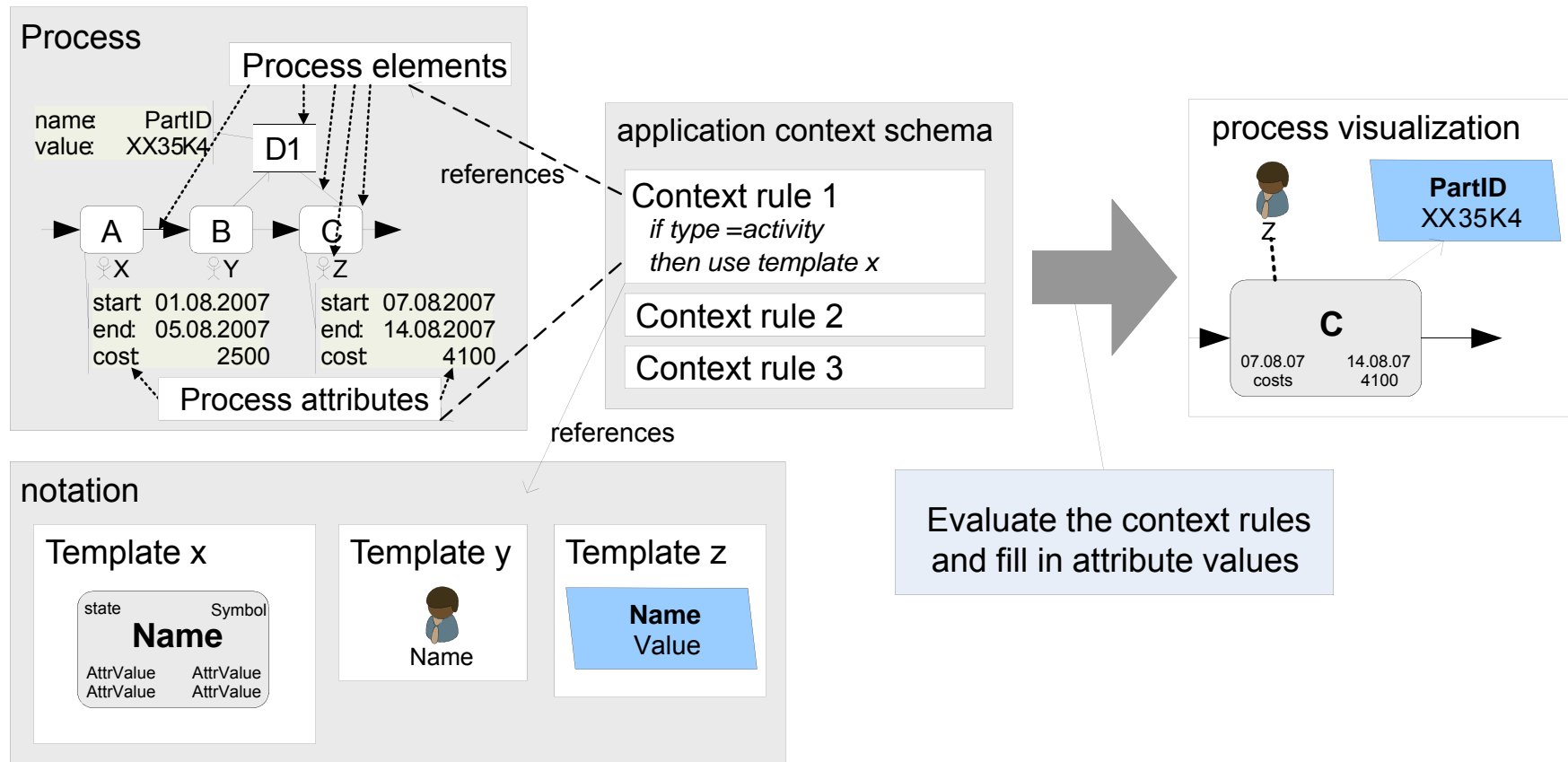
Visualization template defines

1. symbol to be used
2. data to be displayed
3. application context

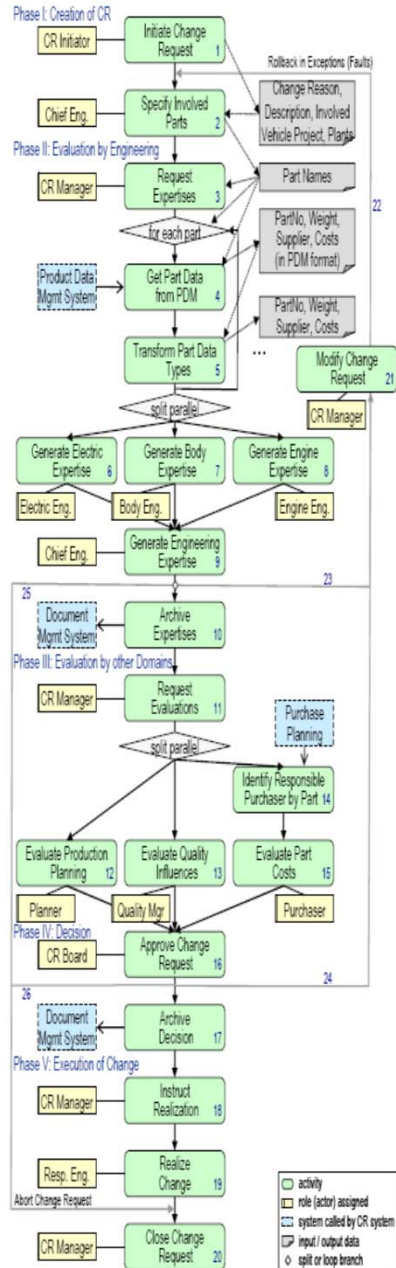


Proviado: Adjusting the Visual Appearance of Process Models

Creating a process visualization



Proviado: Abstraction + Visual Configuration



Personalized Visualization

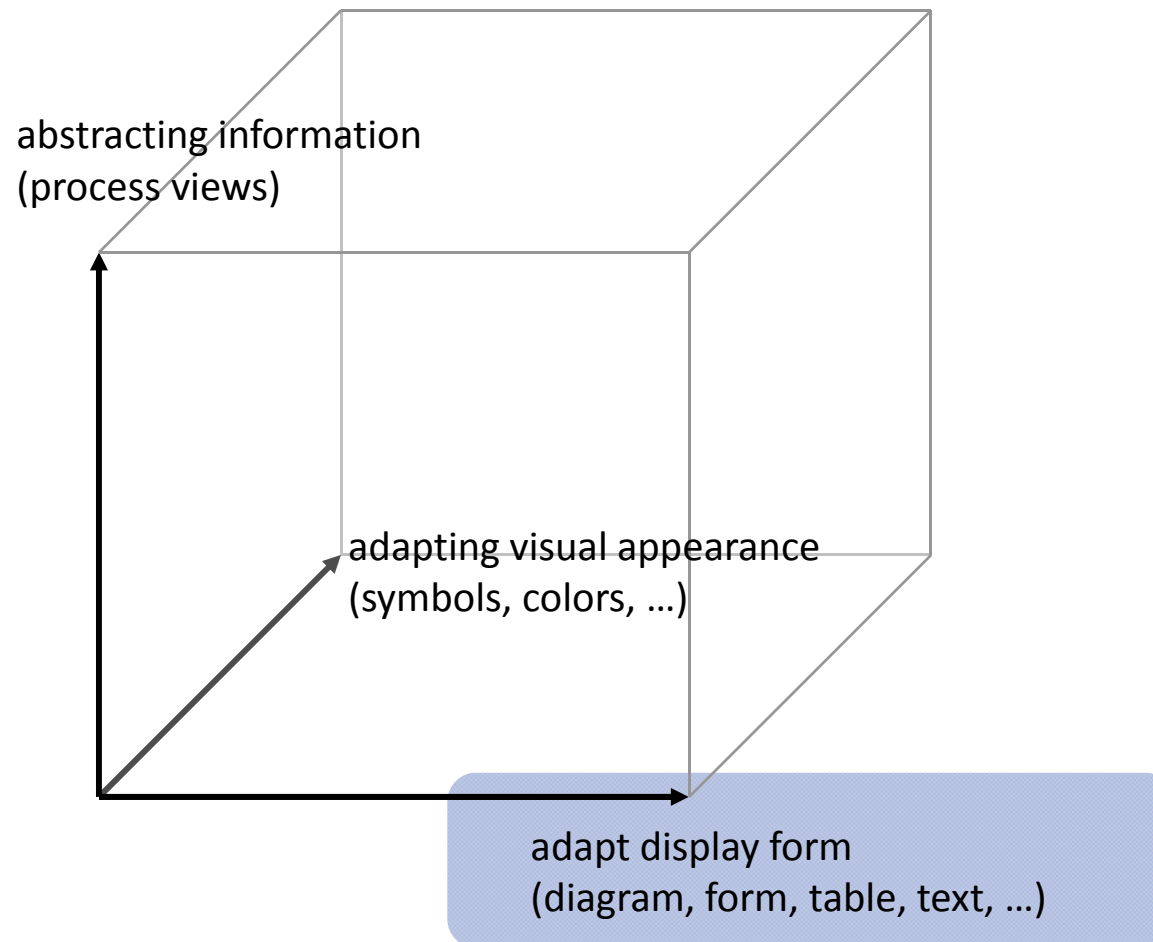


Change Request #123BF17 in Project R123
 Description: Increase Readability of Speedometer
 Reason: Customer Benefit

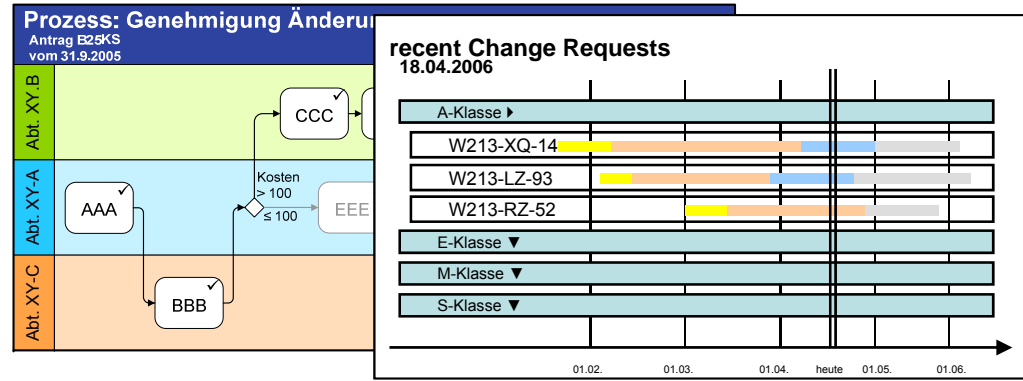
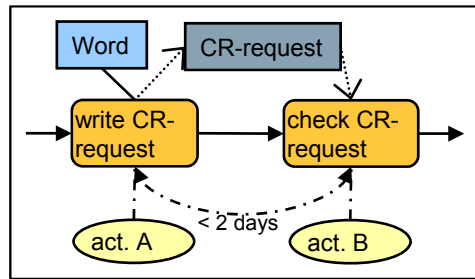
Parts Involved in CR:

Number	Name	Owner	Modification required
A1728	Speedometer Dial	Adam Young	yes
A1729	Speedometer Pointer	Adam Young	yes
A0512	Console	Rick Right	yes
E3272	Control Unit Interior	Sue Spears	no

The Proviado Visualization Framework

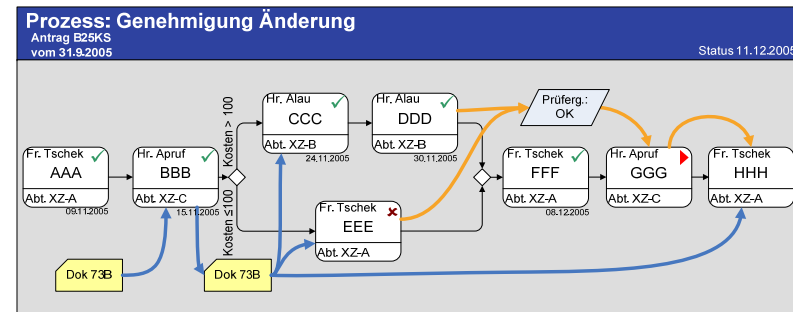


Proviado: Supporting Different Display Forms for Process Models

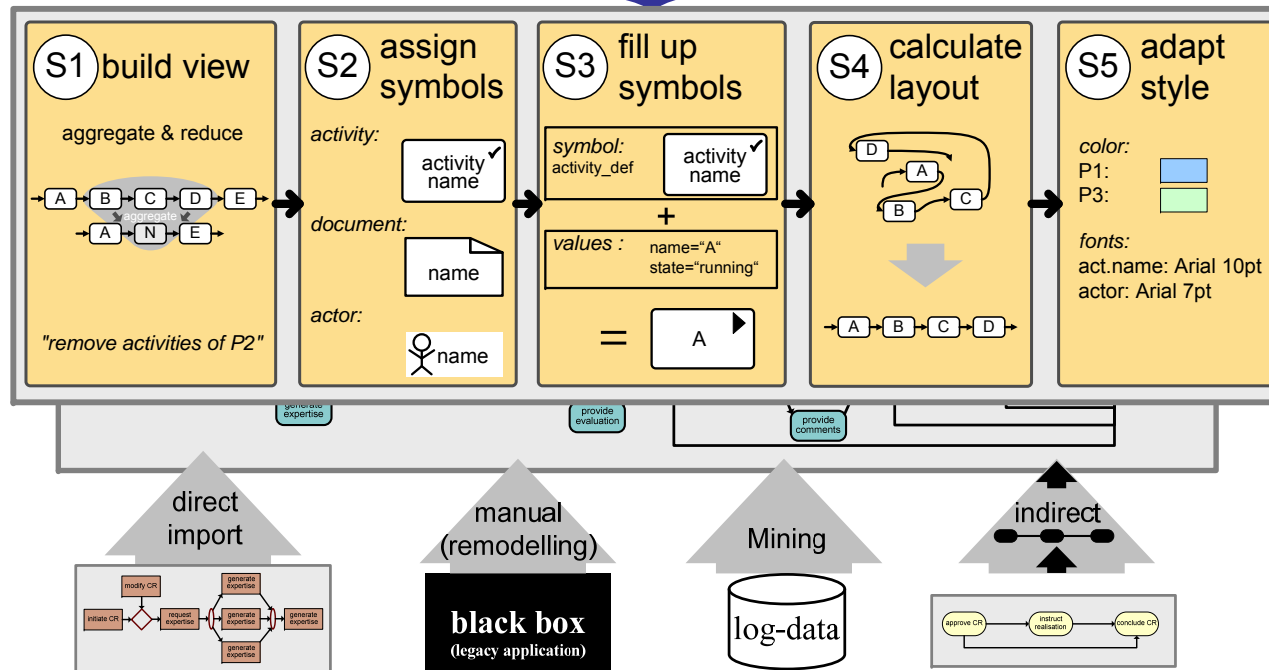
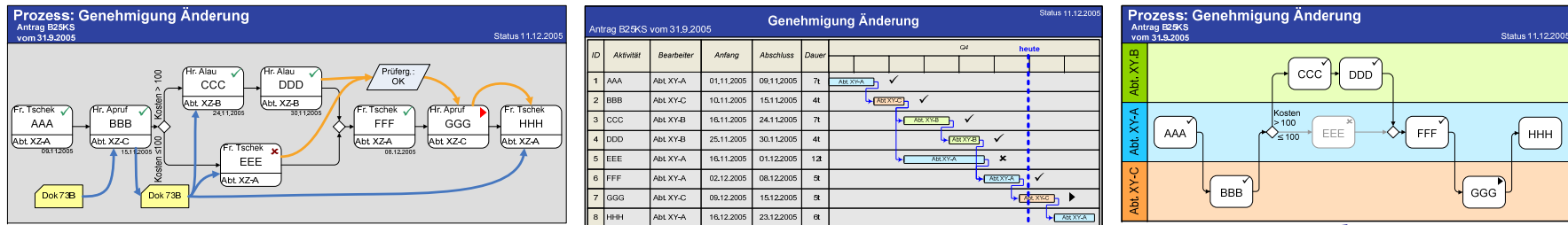


Antrag B25KS vom 31.9.2005					Genehmigung Änderung				Status 11.12.2005		
ID	Aktivität	Bearbeiter	Anfang	Abschluss	Dauer	Q4					
1	AAA	Abt. XY-A	01.11.2005	09.11.2005	7t	[Gantt bars for Q4]					
2	BBB	Abt. XY-C	10.11.2005	15.11.2005	4t	[Gantt bars for Q4]					
3	CCC	Abt. XY-B	16.11.2005	24.11.2005	7t	[Gantt bars for Q4]					
4	DDD	Abt. XY-B	25.11.2005			[Gantt bars for Q4]					
5	EEE	Abt. XY-A	16.11.2005			[Gantt bars for Q4]					
6	FFF	Abt. XY-A	02.12.2005			[Gantt bars for Q4]					
7	GGG	Abt. XY-C	09.12.2005			[Gantt bars for Q4]					
8	HHH	Abt. XY-A	16.12.2005			[Gantt bars for Q4]					

Division	Role	CAD system	planning system	production planning
Management	CR Manager			
	car body engineer	✓		
Construction	electronic engineer	✓		
	motor engineer	✓		
	construction expert			
	construction engineer	✓		
Development	production engineer			✓
	quality expert			
	development chief	✓		
Accounting	planning expert			
	purchase expert		✓	
others	contact person		✓	
	CR initiator			
	CR approval board			



The Proviado Visualization Framework: Achievements



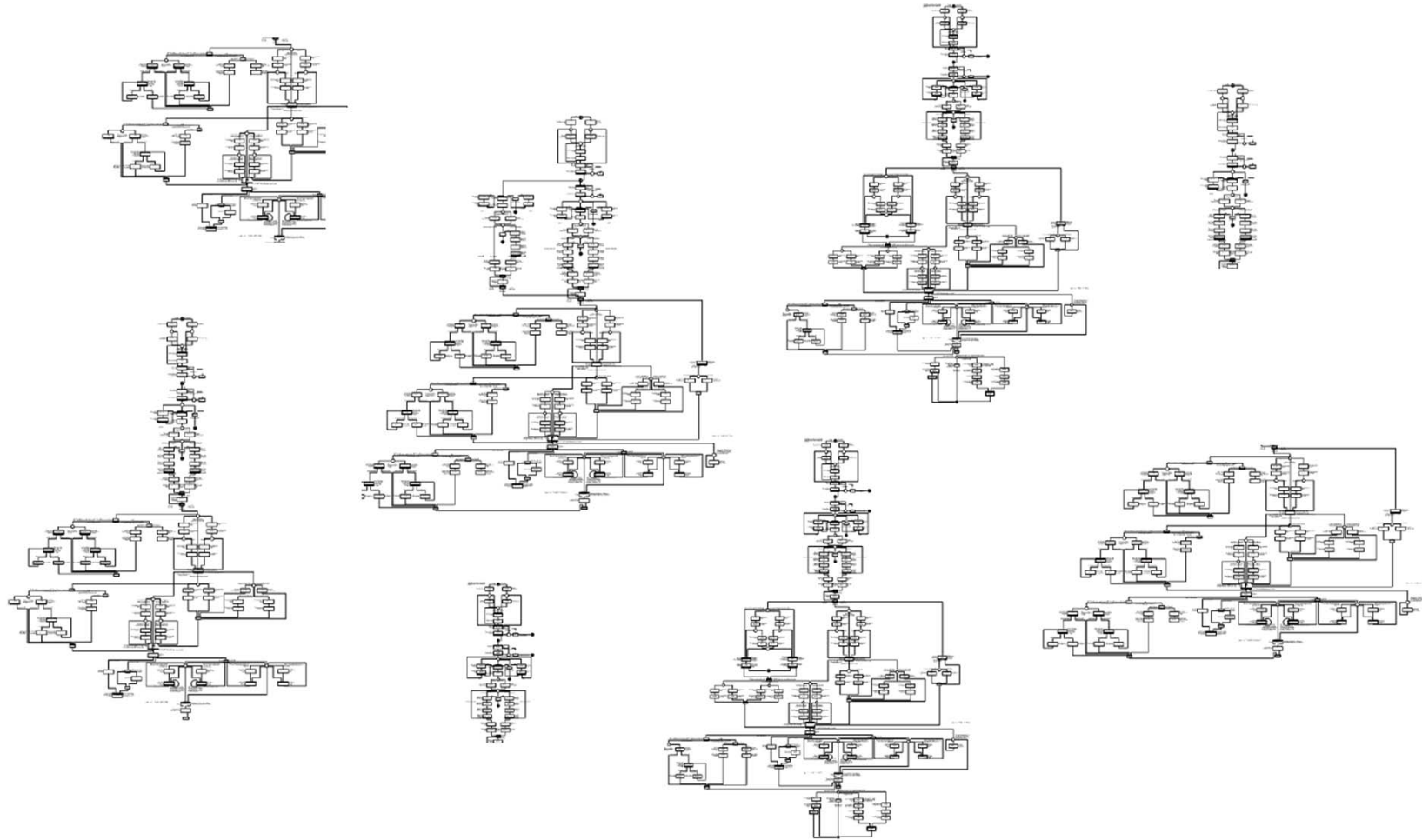
Agenda

Large Process Models

Large Process Model Collections

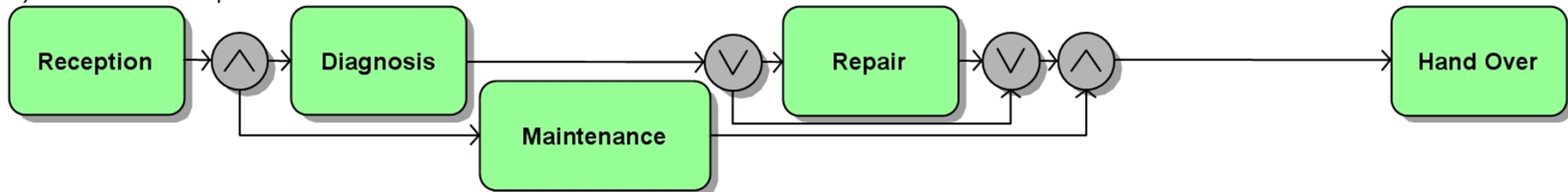
Large Process Structures

The Challenge: Dealing with Large Process Model Collections

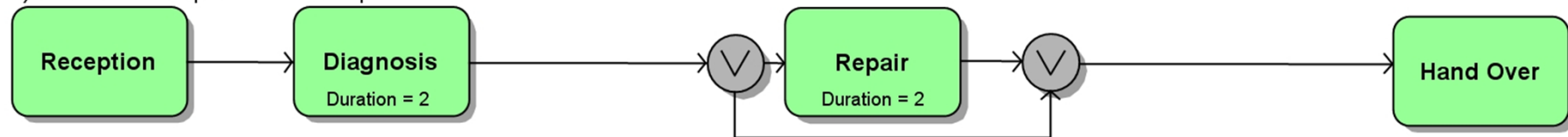


... And a Particular Challenge: Managing Process Variants

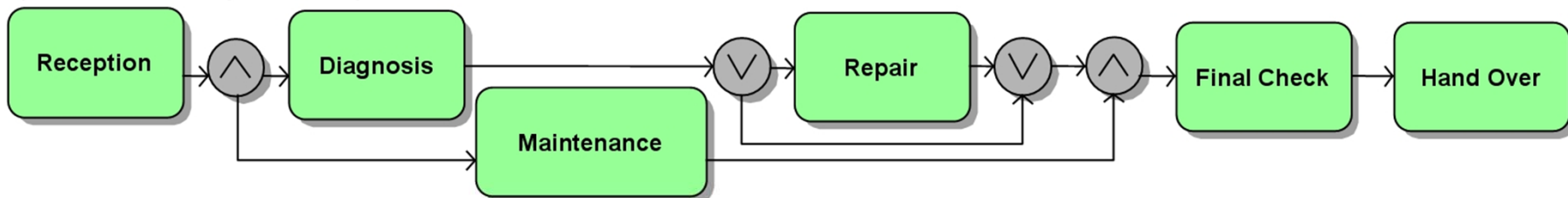
a) Standardized Repair Process



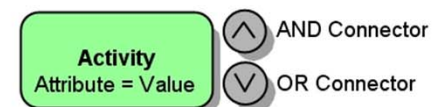
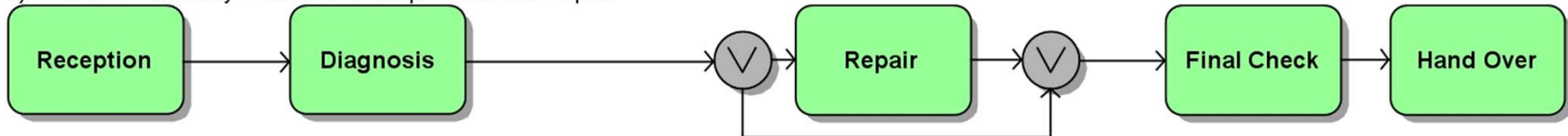
b) Variant 1: Simple Problem Repair



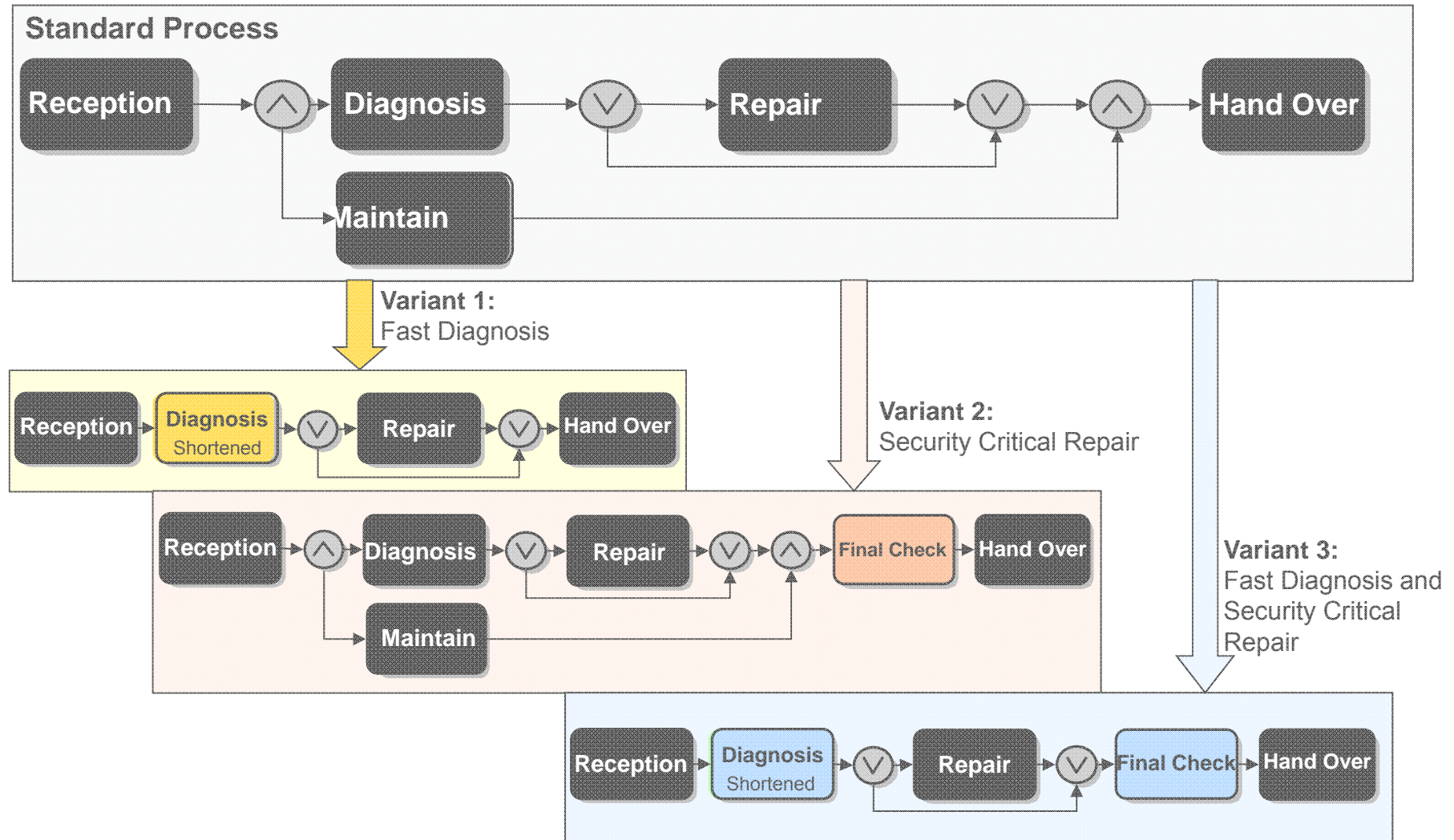
c) Variant 2: Security Critical Repair



d) Variant 3: Security Critical and Simple Problem Repair

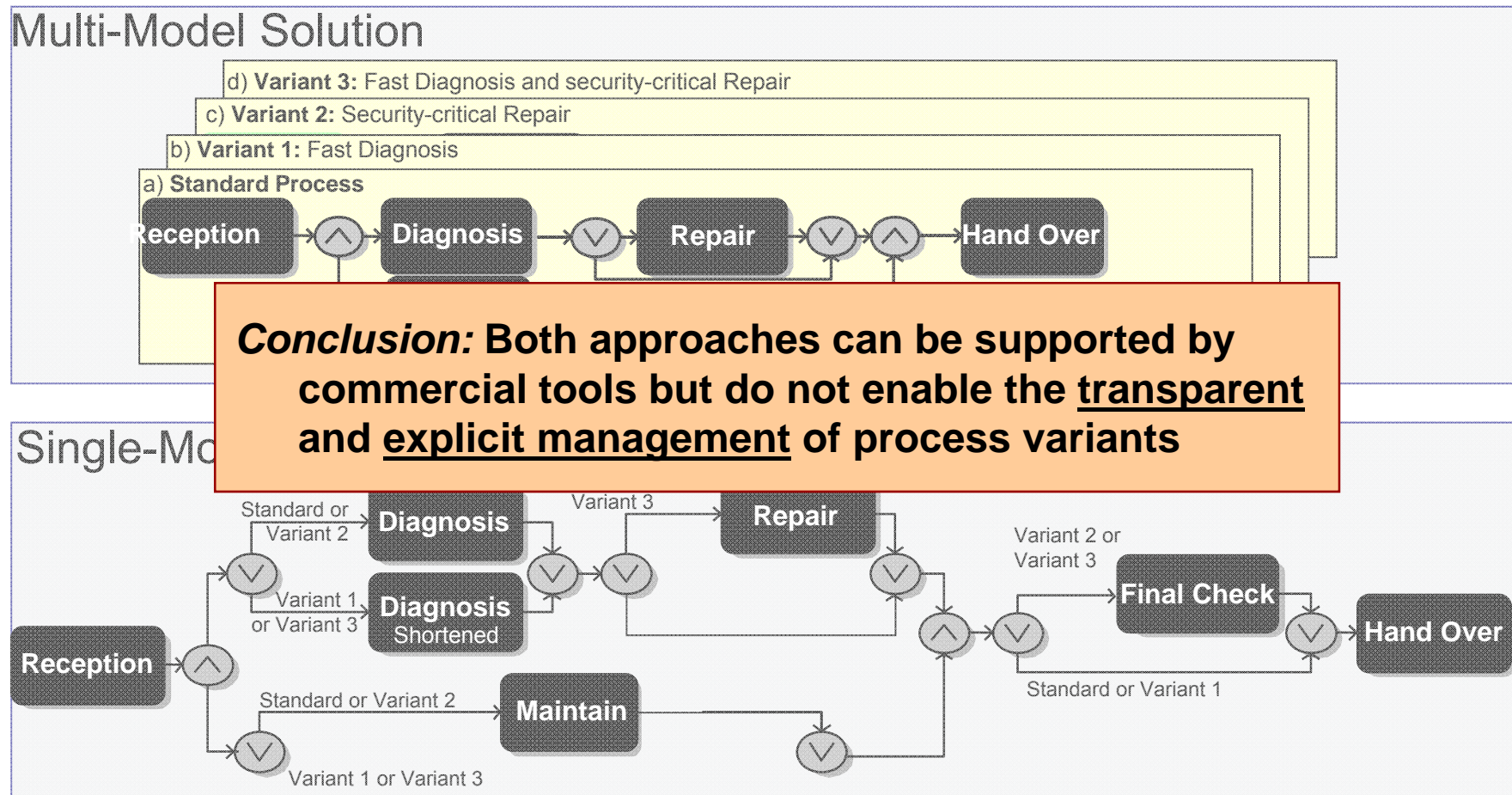


... And a Particular Challenge: Managing Process Variants

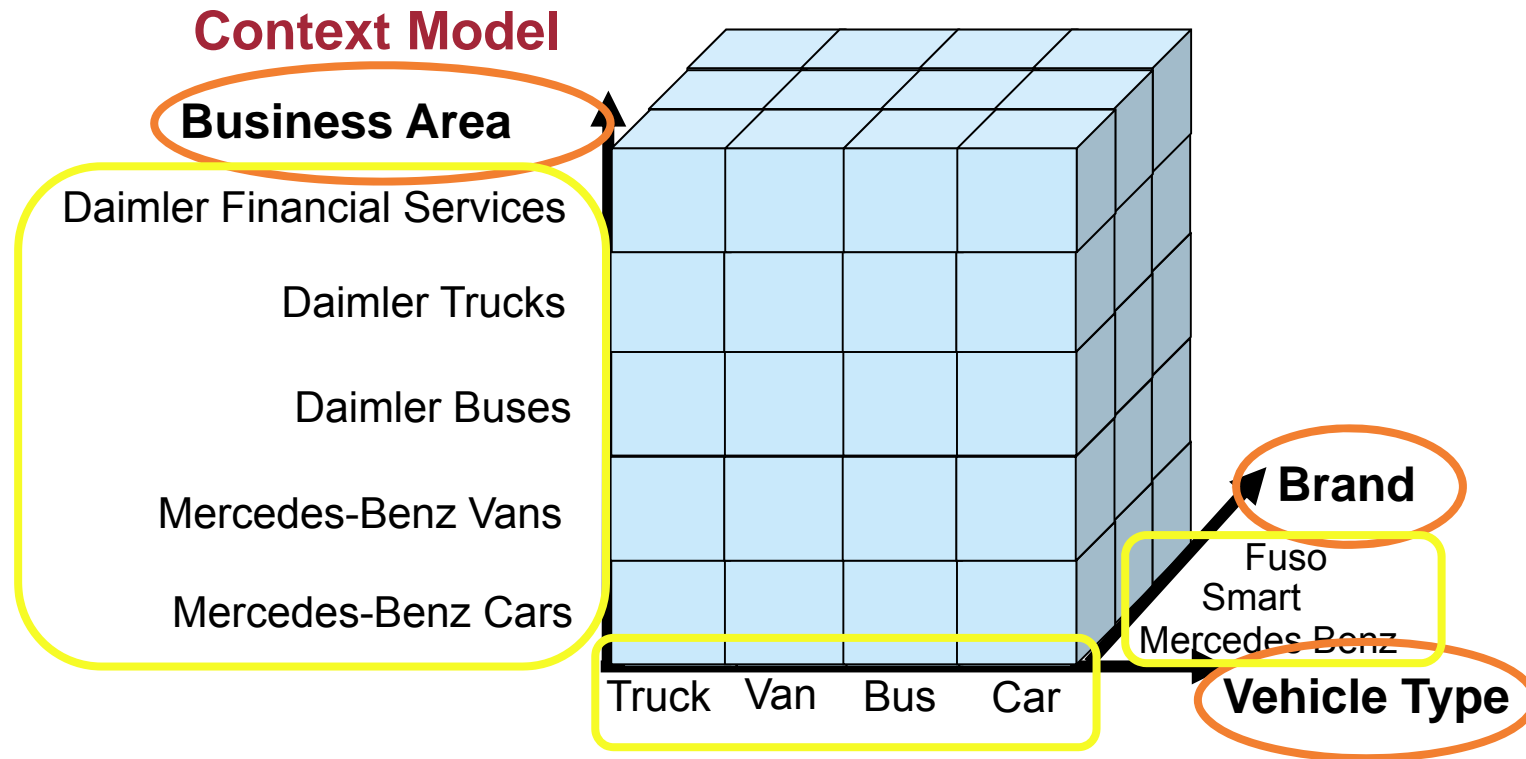


... And a Particular Challenge: Managing Process Variants

How Daimler captured the variants of a process family

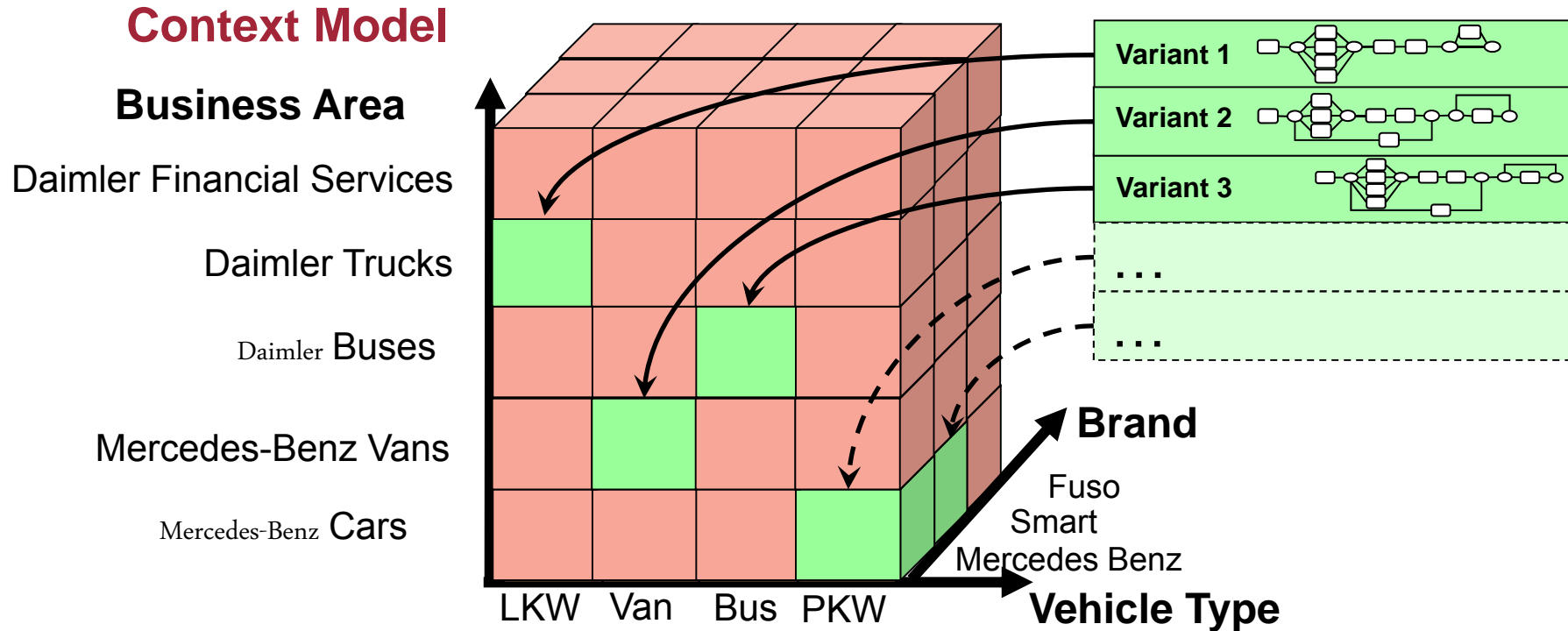


... And a Particular Challenge: Managing Process Variants



Problem: Not all value combinations make sense!

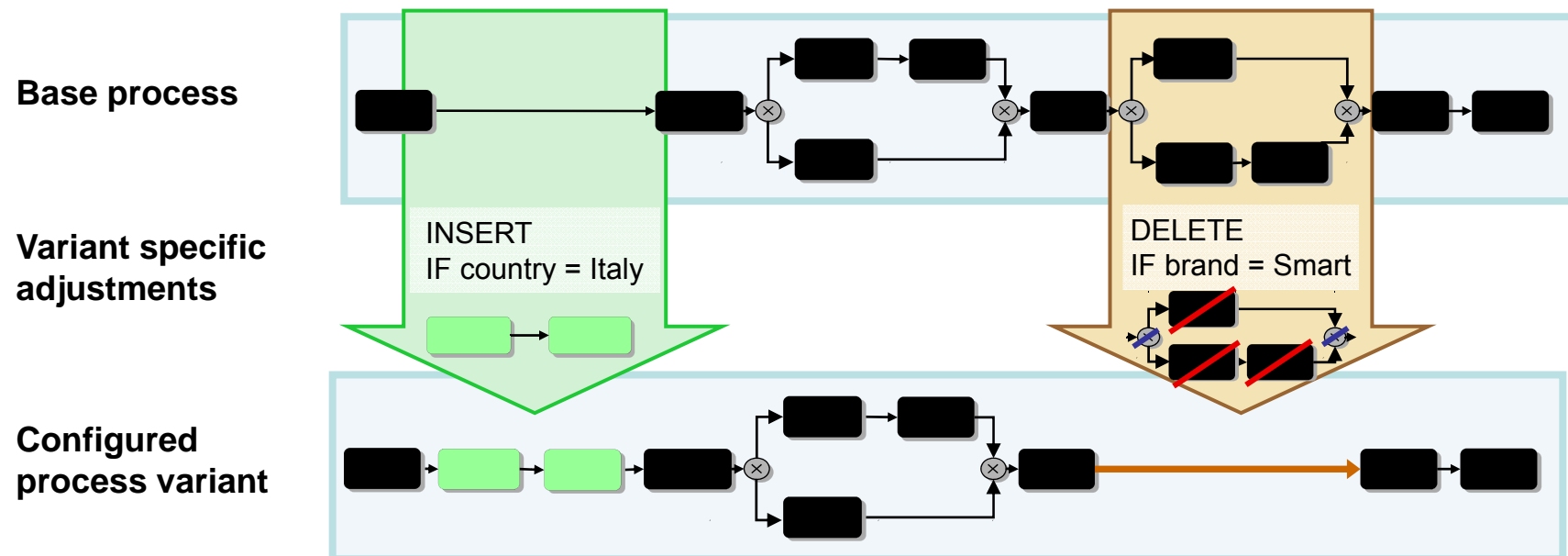
... And a Particular Challenge: Managing Process Variants



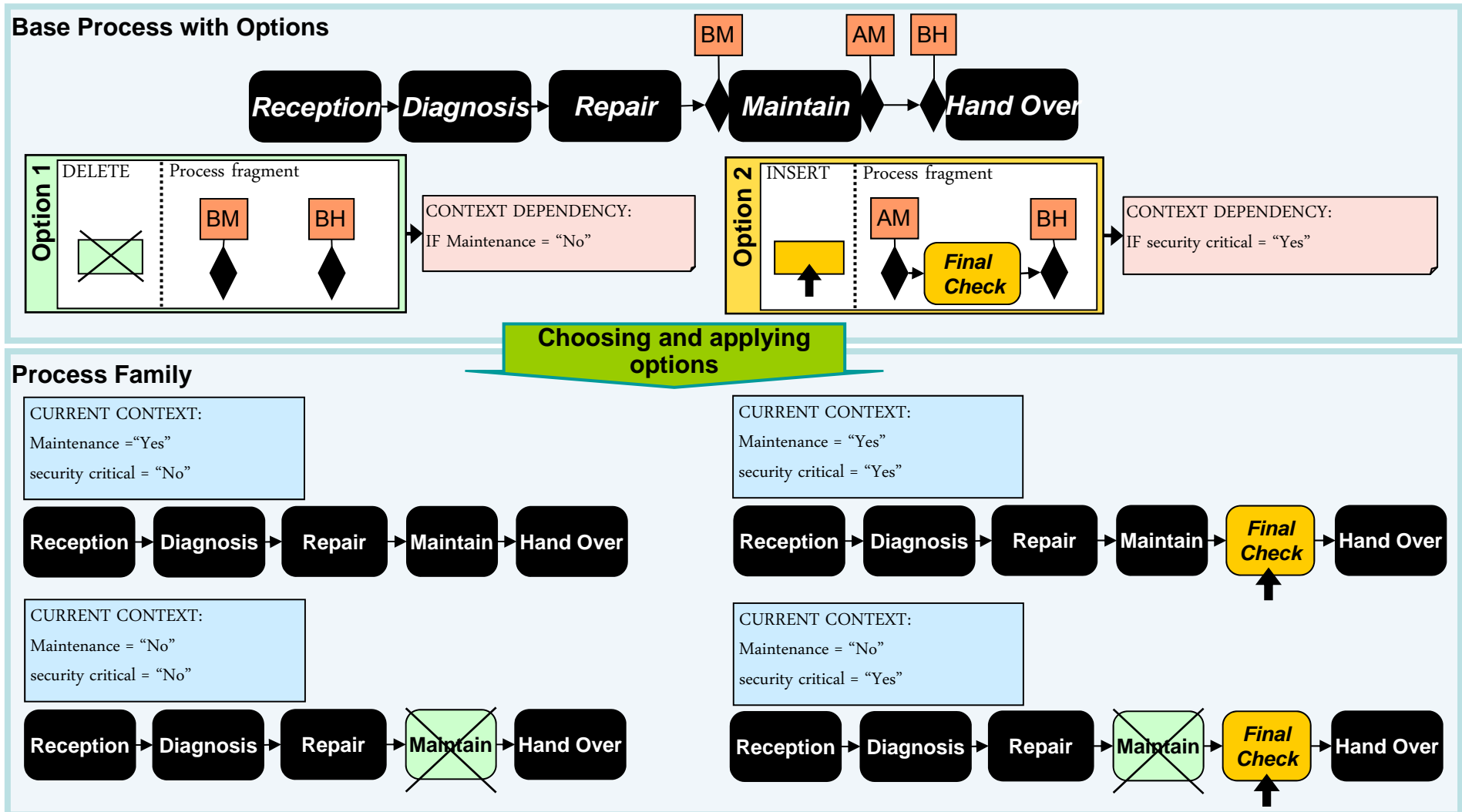
The Provop Project



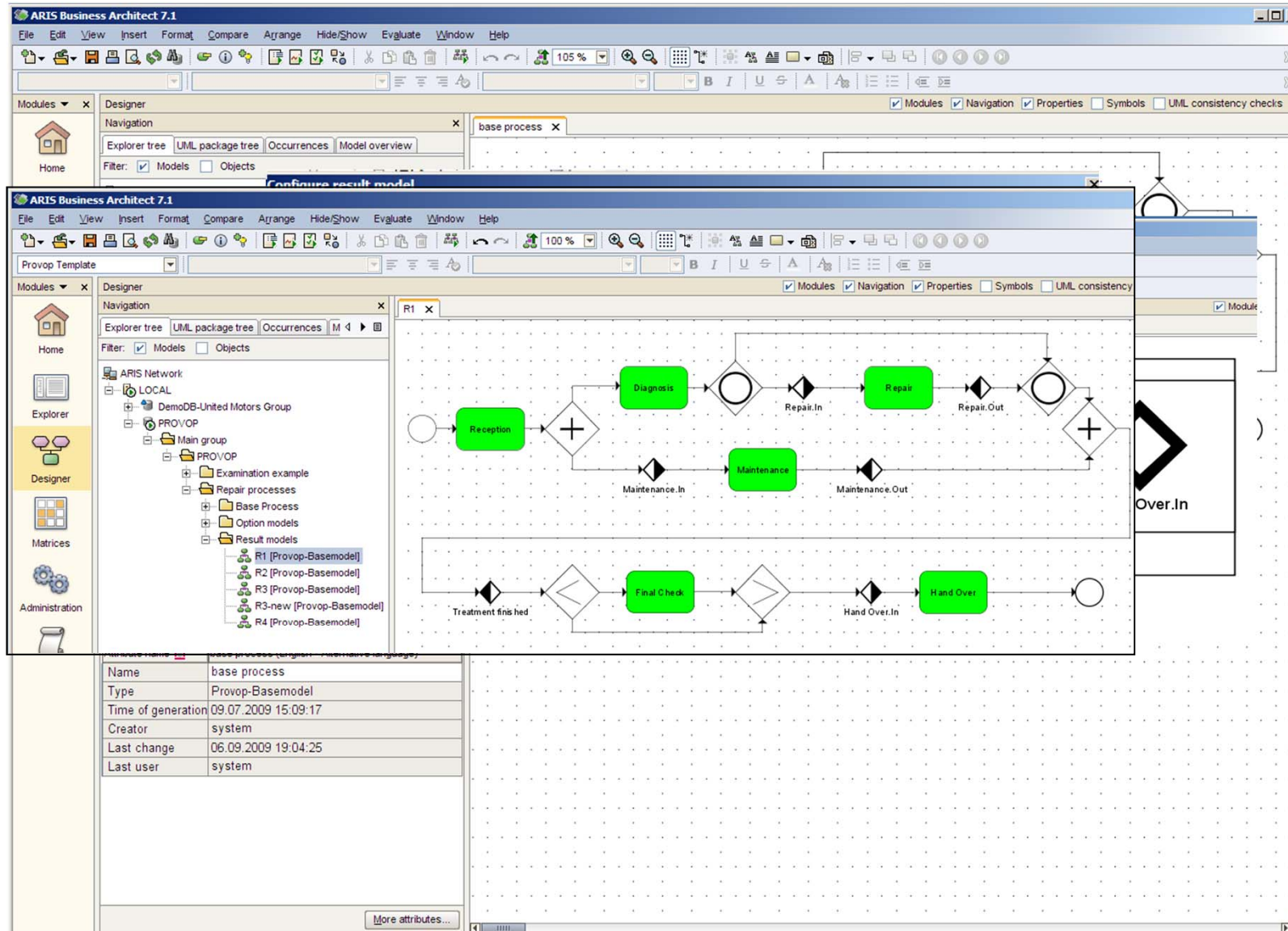
The Provop Approach for Managing Process Variants



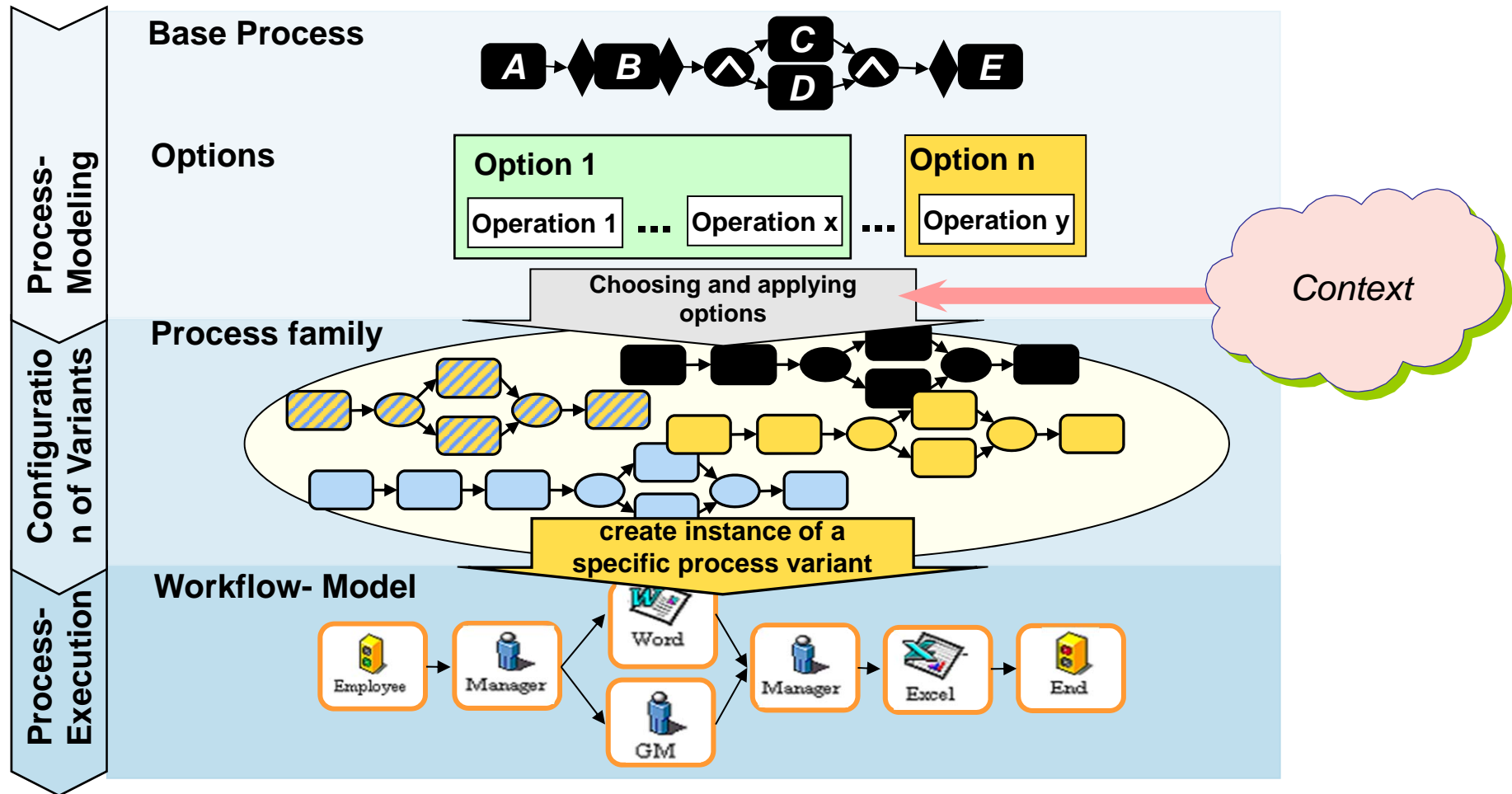
The Provop Approach for Managing Process Variants



The Provop Approach for Managing Process Variants



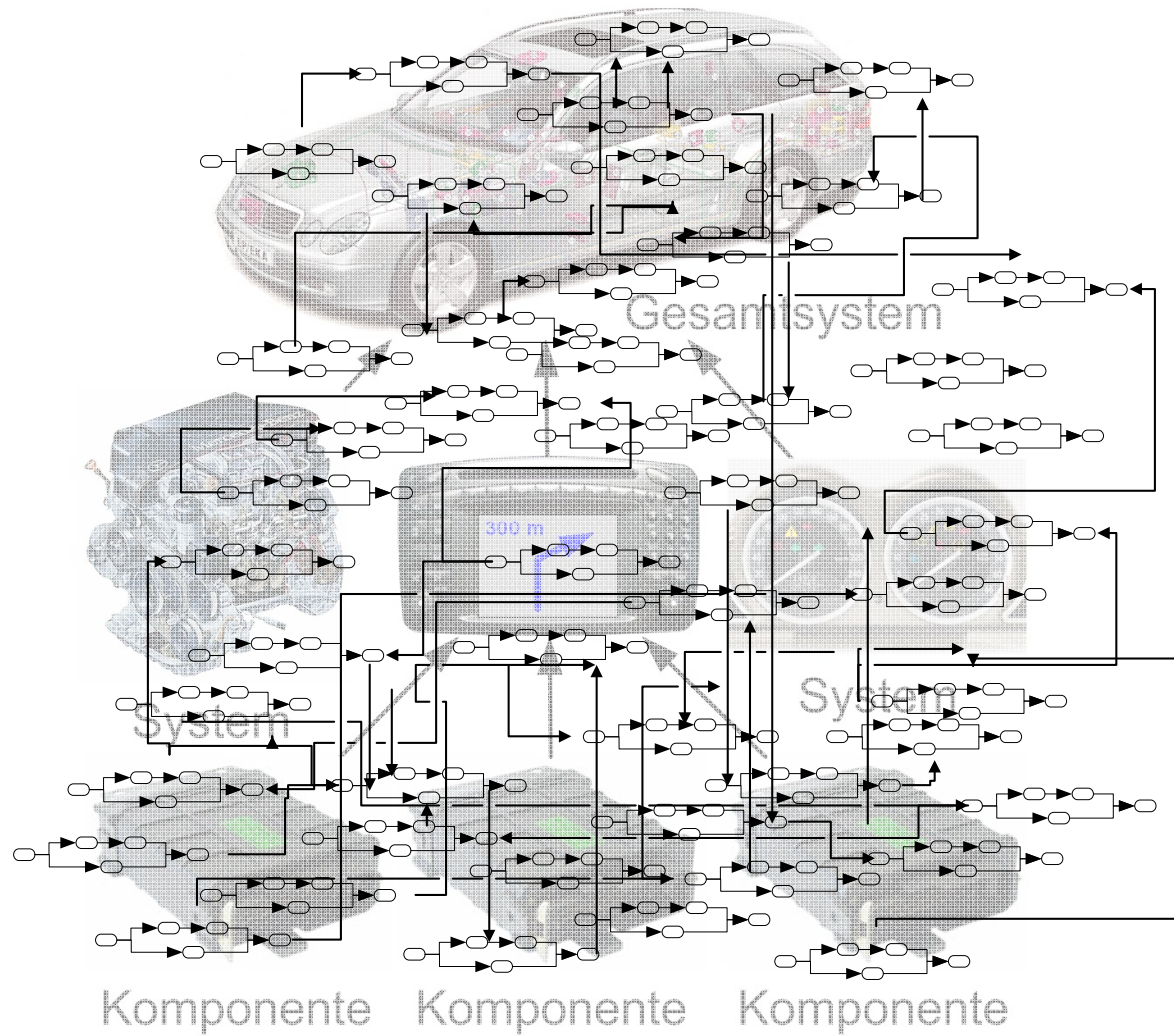
The Provop Approach for Managing Process Variants



Agenda

- Large Process Models
- Large Process Model Collections
- Large Process Structures

The Challenge: Dealing with Large and Complex Process Structures



The Challenge: Dealing with Large and Complex Process Structures

Automotive Engineering:

- ❑ Electrical control units (ECUs) become more and more important:
 - provide many safety-critical functions
 - fast implementation of changes: adjustments and bug fixes by flashing new software onto the ECU
- ❑ Modern cars comprise up to 70 ECUs; >10.000.000 LoC
- ❑ ECUs interconnected by up to 10 buses with 2 kilometers of wires
- ❑ 90% of car innovations enabled by E/E systems



Example: Electronics in side door

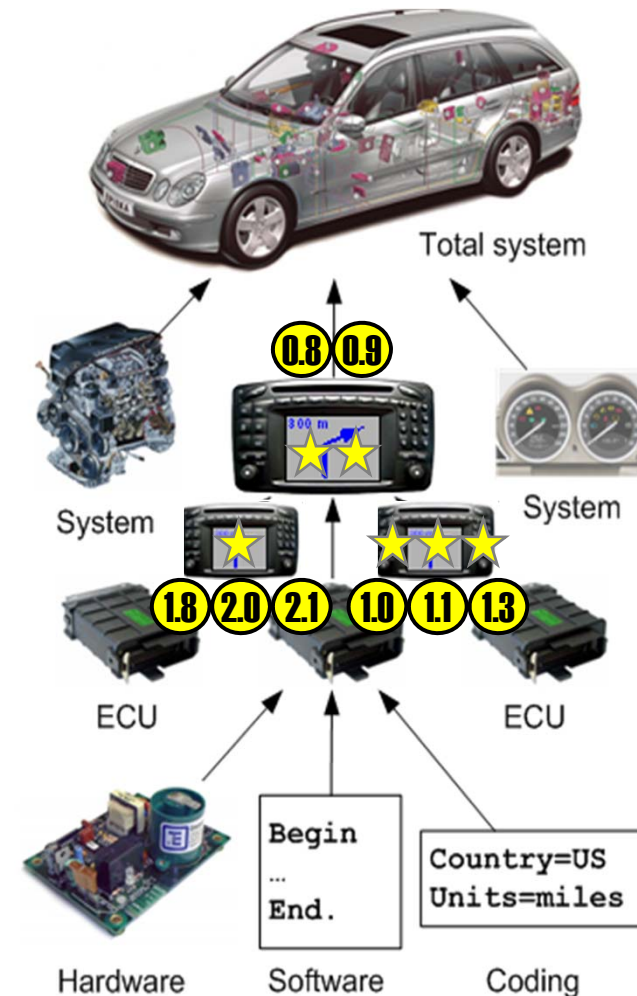
- **Power window**
 - Safety stop
 - Close with central locking system
 - Safety functions (Presafe)
 - Communication with air condition
- **Electrical side mirrors**
 - Electrical adjustment
 - Electrical heating
 - Memory function
 - Retractable side mirror
 - Automatic fading out
 - Ambient illumination
 - Turn indicator
- **Door lock**
 - Open / Close with central locking system
 - Sensors for alarm system
 - Power closing
- **Sidebags**
 - Side impact sensors
- **Active surround speakers**
- **Control unit for**
 - Power windows
 - Mirror adjustment
 - Seat adjustment
 - Memory function
 - Child safety lock
 - Central locking system

The Challenge: Dealing with Large and Complex Process Structures

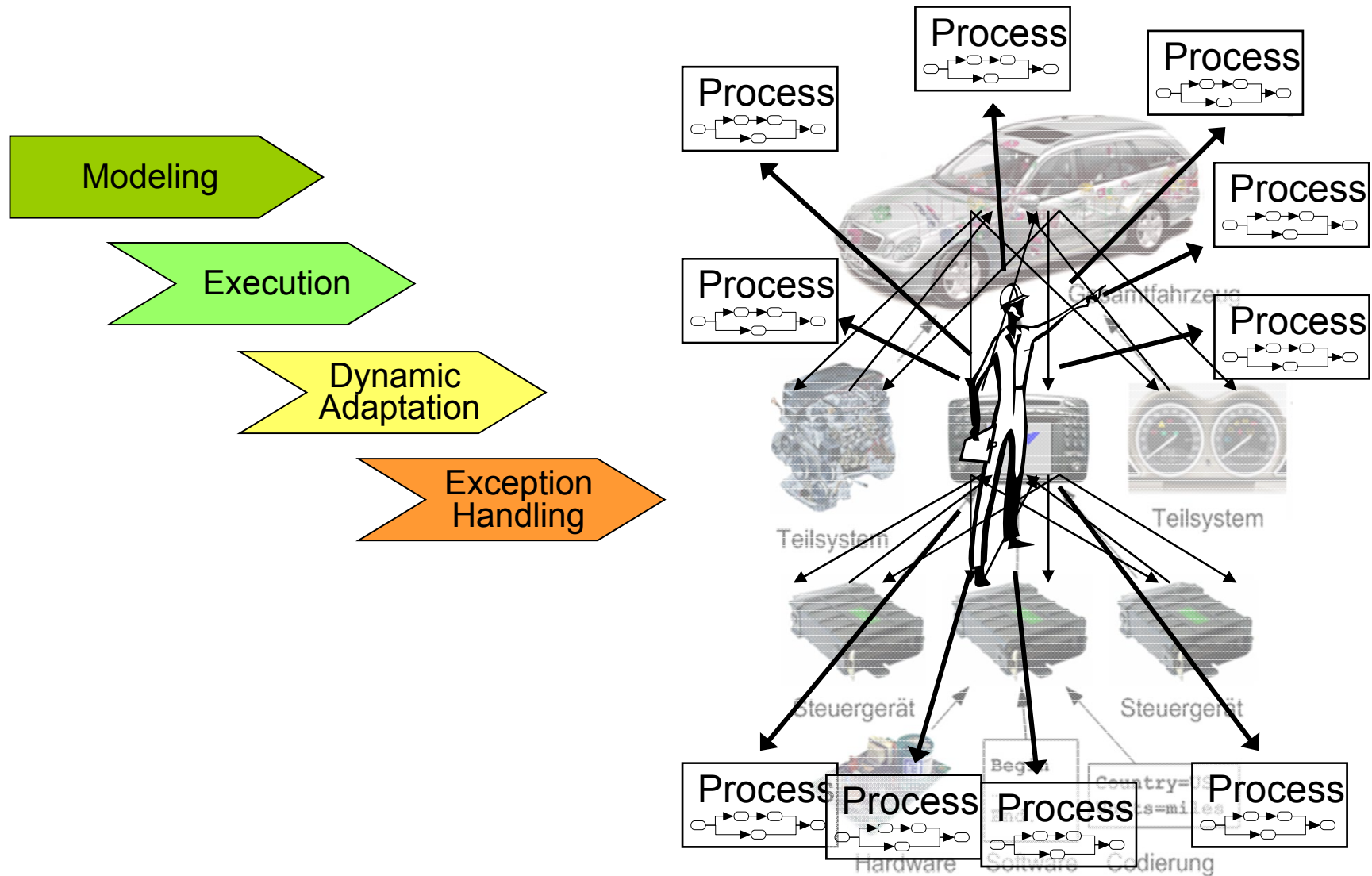
Current Problems in Automotive Engineering

- ❑ Up to 50% of all car breakdowns due to electrical / electronic problems
- ❑ Some facts
 - Many non-obvious dependencies between ECUs
 - Different life and development cycles of mechanics, hardware and software
 - Numerous ECU variants and versions

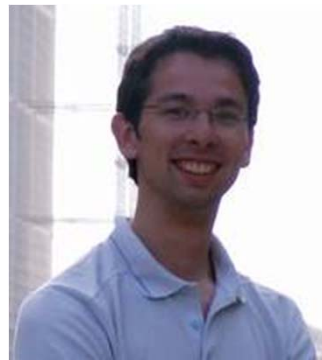
☞ **Systematic verification and release management required**



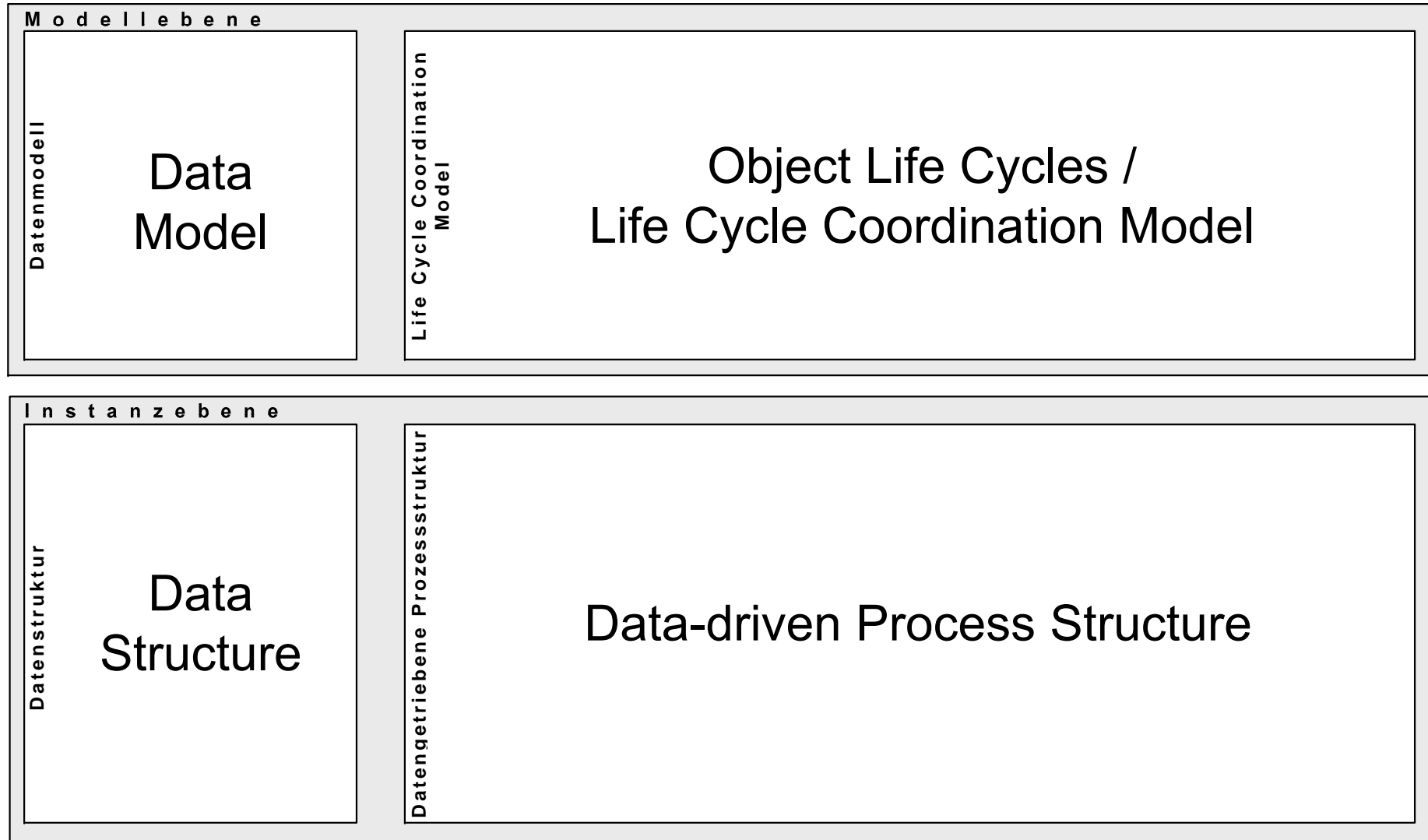
The Challenge: Dealing with Large and Complex Process Structures



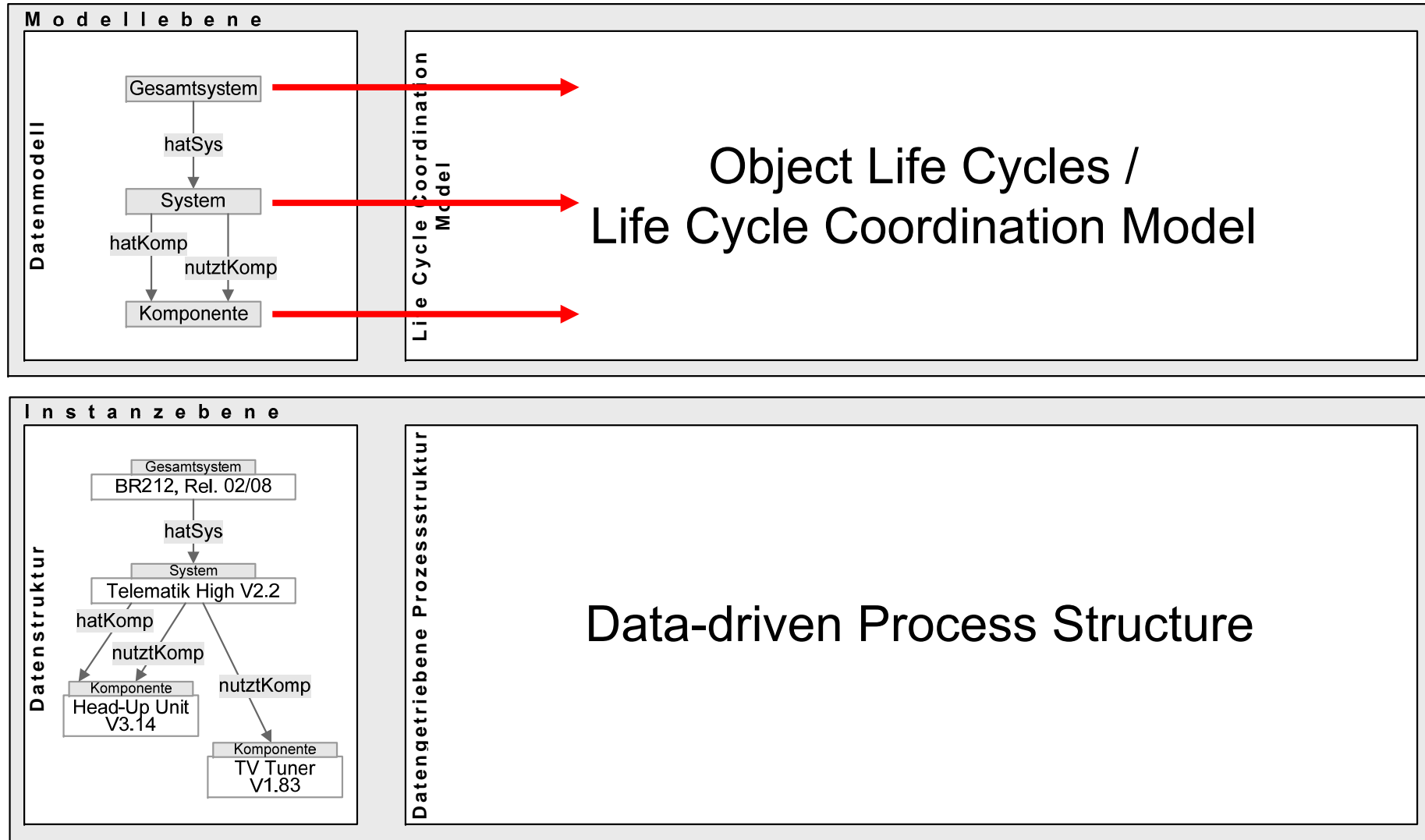
The Corepro Project



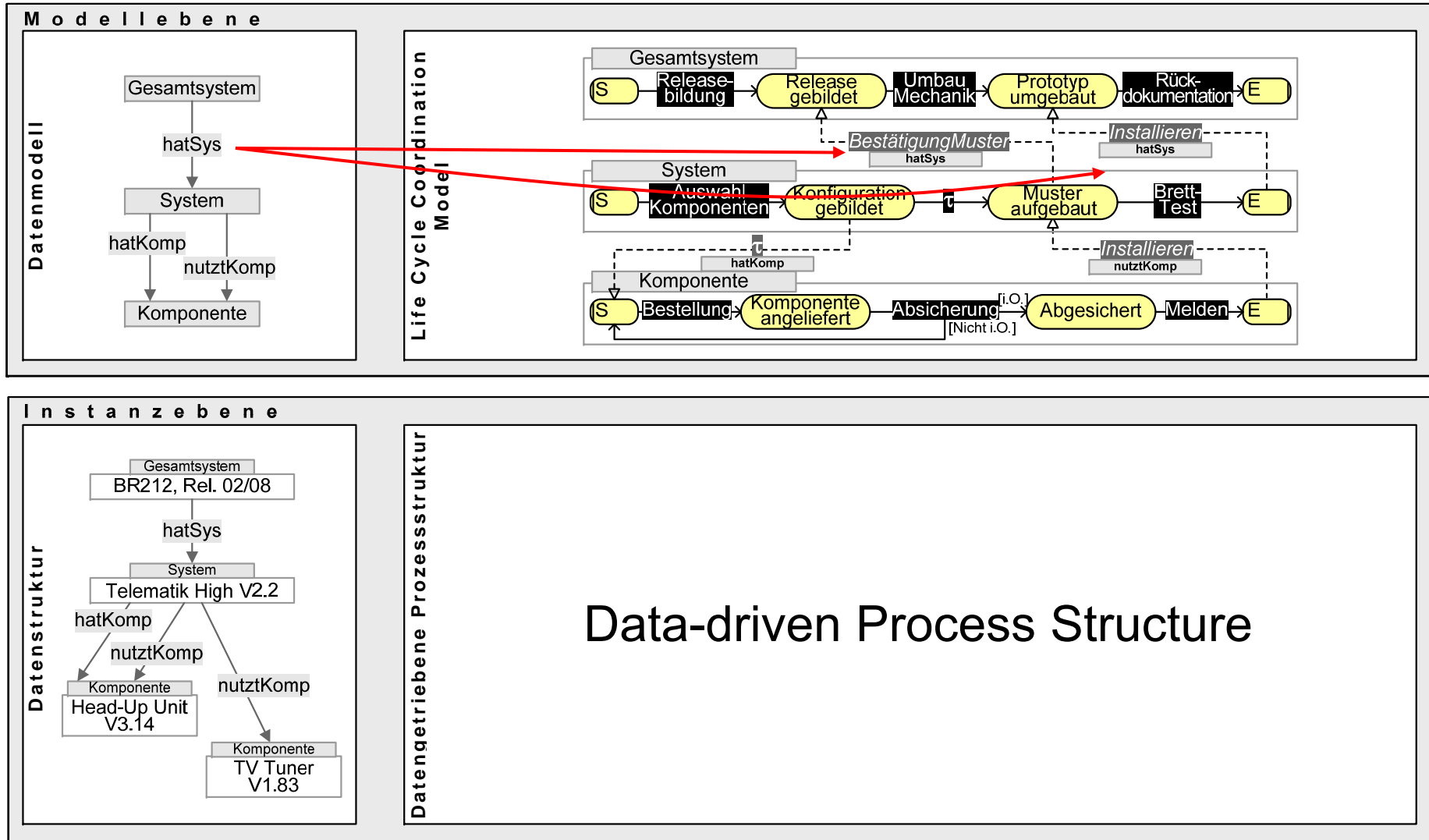
The Corepro Project – Basic Approach



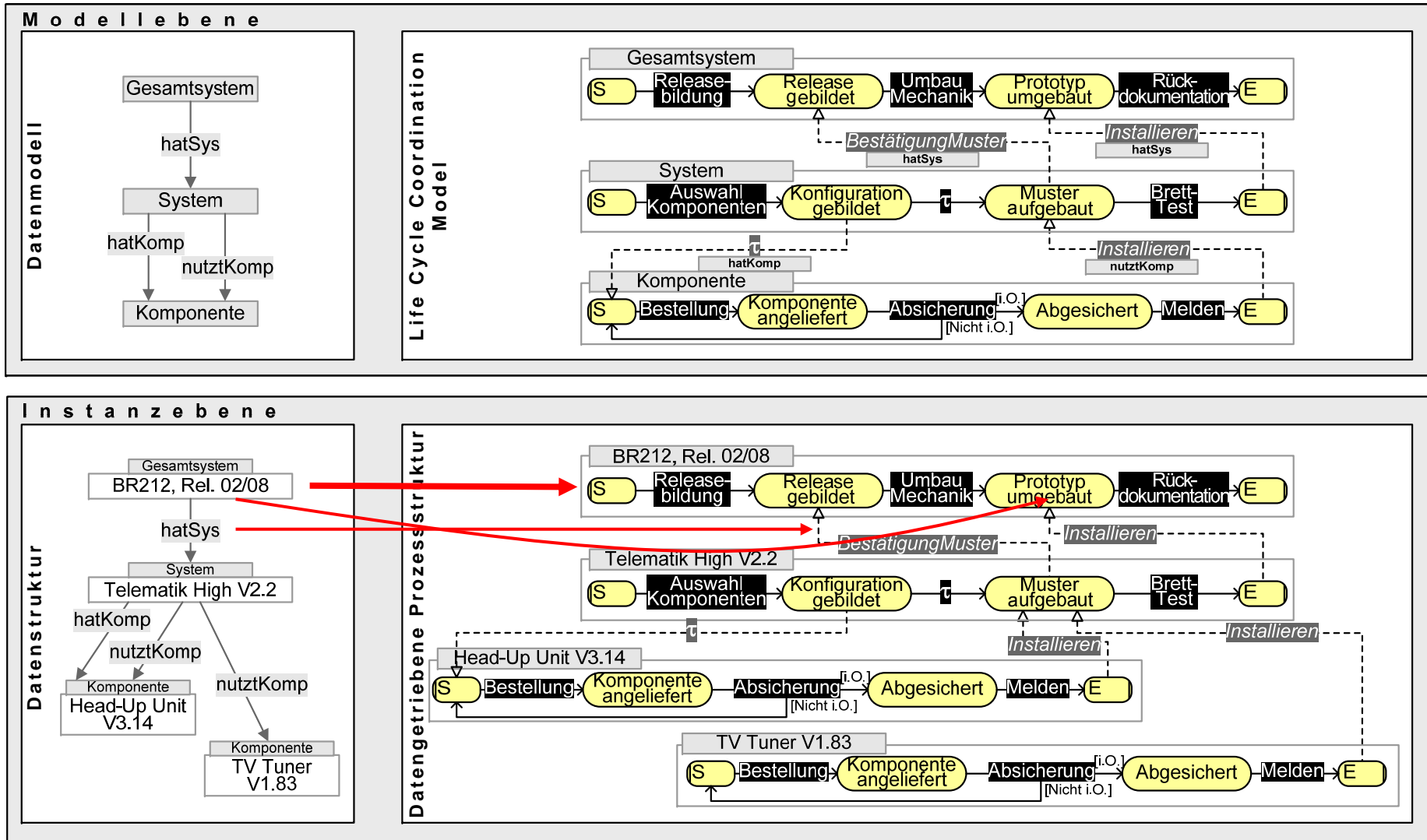
The Corepro Project – Basic Approach

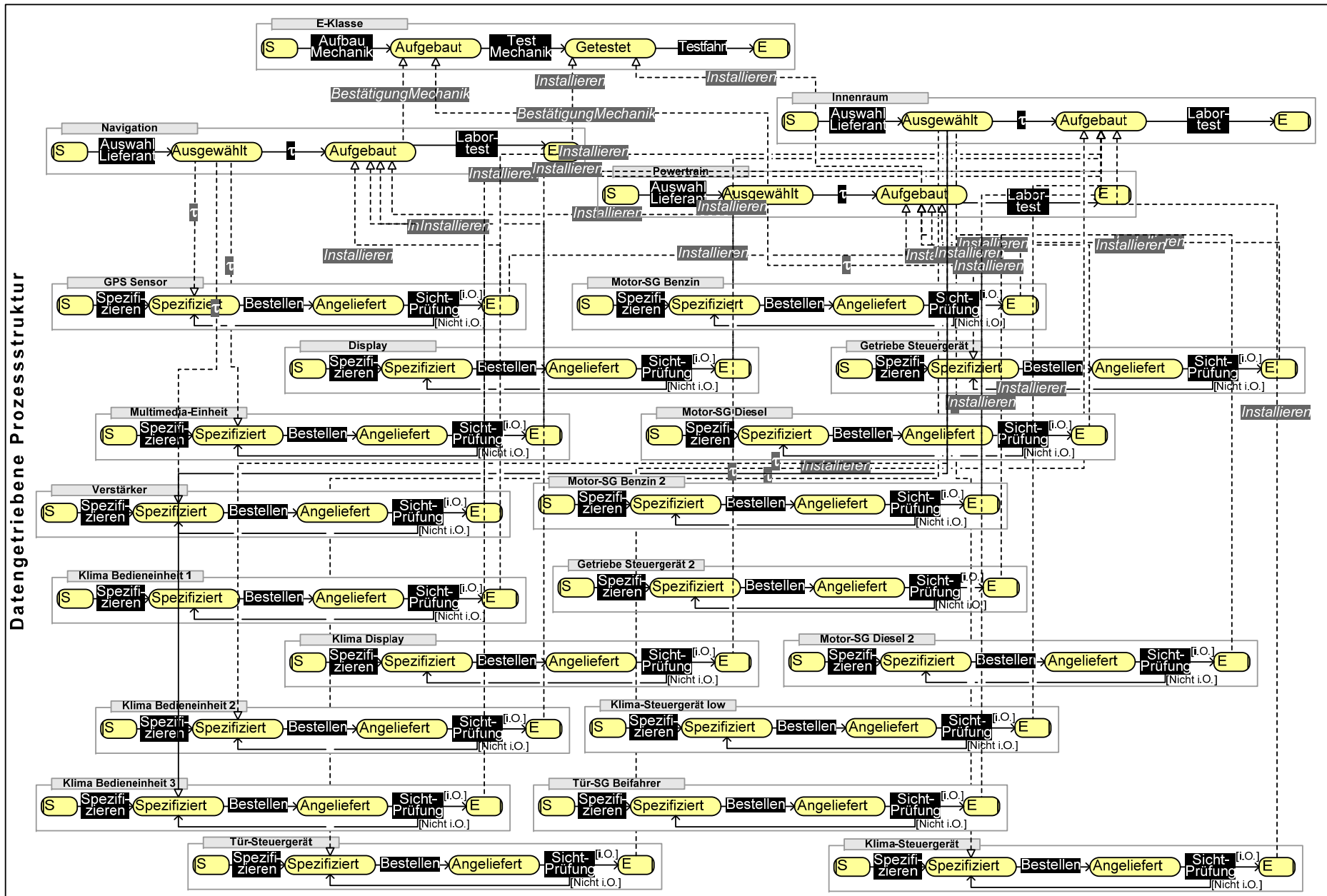


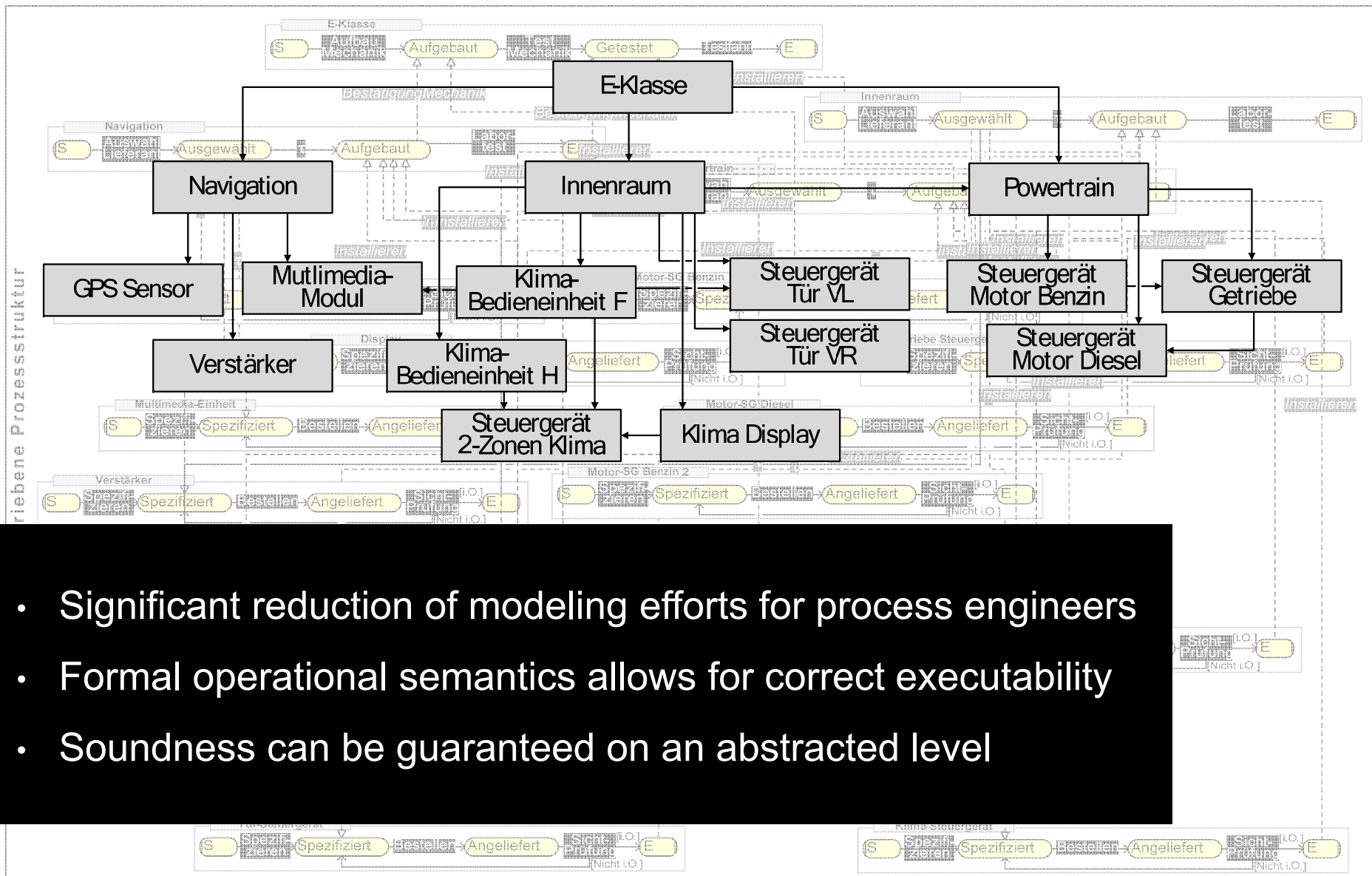
The Corepro Project – Basic Approach



The Corepro Project – Basic Approach

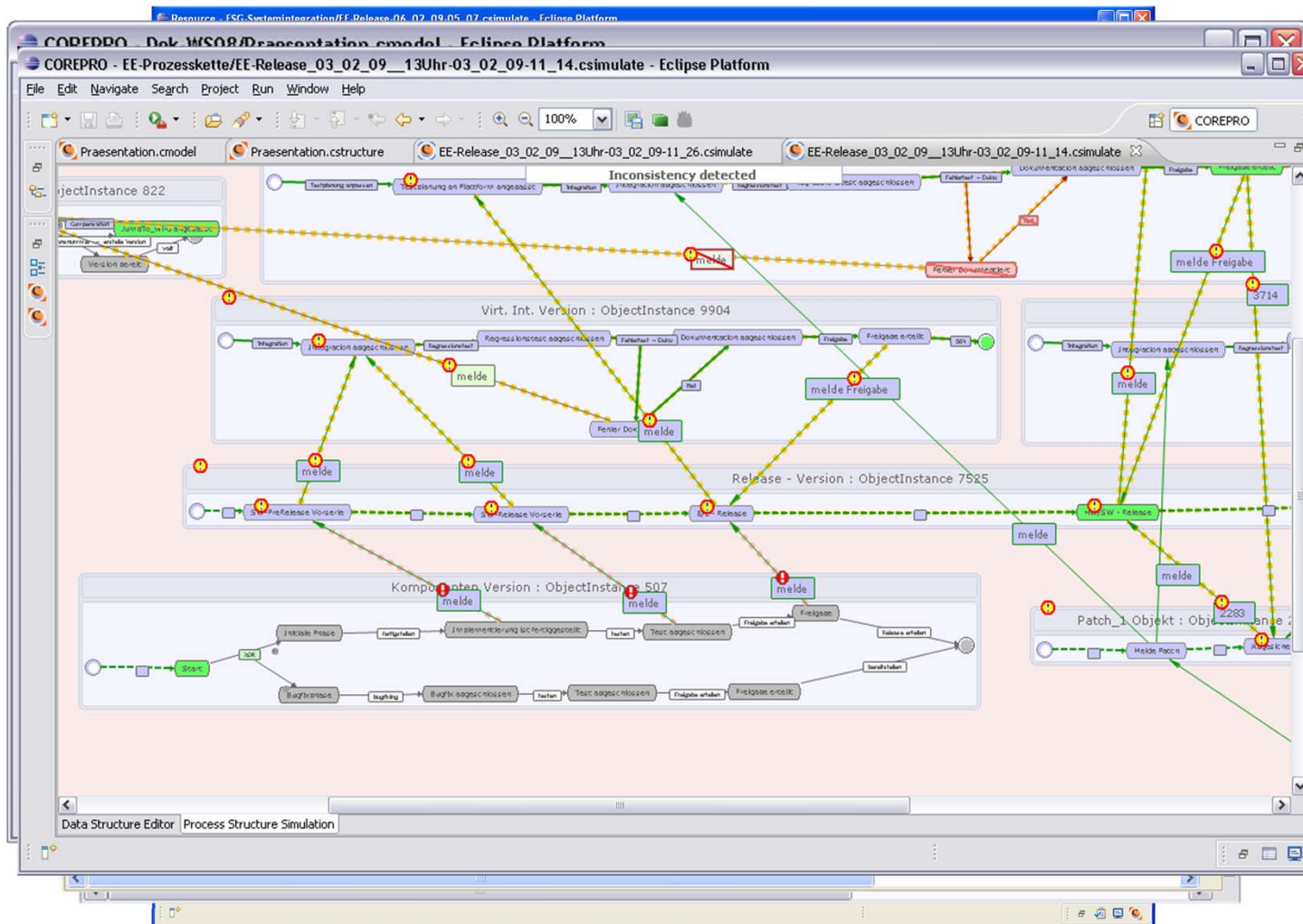






The Corepro Project – Exception Handling

Auditing the process structure for consistency



Concluding Remarks

